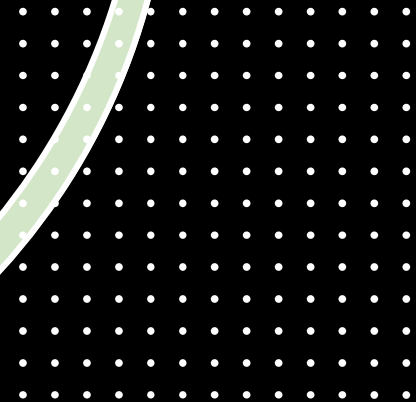# Best Practices in AES Assessment

Administrative, Educational, and Support Services

Office of Assessment and Evaluation

Fall 2023 PD Week

What is AES?

- Administrative, Educational, and Support Services assessment
- All non-teaching units
- Developed by a subcommittee of the Institutional Effectiveness Committee in response to the 2014 MSCHE warning on assessment

What is AES?

- Mission statement
- Goals
- Support outcomes
- Measures with benchmarks
- Data
  - Collection
  - Reporting
  - Analysis
- Action plans
- Budget & resource implications

How is AES done?

- Involve everyone
- Make benchmarks ambitious but achievable
- Start with what you have
- Focus on improvement
- Keep it simple!
- Lean on direct measures
- Prioritize ongoing functions