# Keep Smiling DeltaCare® USA



# Dental benefits made easy!

When you enroll in a DeltaCare USA<sup>1</sup> plan, you'll choose a primary care dentist from our network of carefully screened, private practice dentists. You must visit your primary care dentist to receive benefits.2

- No restrictions on pre-existing conditions (except work in progress)
- Access to specialty care and out-of-area emergency care

# A partner in oral health

Your DeltaCare USA plan encourages regular dental care with an extensive list of covered services to help you stay healthy.

• Low or no copayments for services like cleanings and exams

# **Budget-friendly costs**

With your DeltaCare USA plan, there are no surprises. You'll know your copayments, and your out-of-pocket costs are clearly defined before treatment begins.

- No deductibles or maximums<sup>3</sup> for covered services
- Pay only your copayment (if any) at the time of treatment

#### Convenient services

We make it easy for you — there are no claim forms to complete, and no plan ID card is required to receive treatment.

- Access plan information online
- Change your primary care dentist by phone or online

LEGAL NOTICES: Access federal and state legal notices related to your plan: deltadentalins.com/about/legal/index-enrollee.html

<sup>&</sup>lt;sup>3</sup> Plans with an Accidental Injury Rider have a \$1,600 annual maximum for accidental injury. Consult your Evidence/Certificate of Coverage.











deltadentalins.com/enrollees

DeltaCare USA is underwritten in these states by these entities: AL — Alpha Dental of Alabama, Inc.; AZ — Alpha Dental of Arizona, Inc.; CA — Delta Dental of California; AR, CO, IA, MA, ME, MI, MN, NC, ND, NE, NH, OK, OR, RI, SC, SD, VA, VT, WA, WI, WY — Dentegra Insurance Company; AK, CT, DC, DE, FL, GA, KS, LA, MS, MT, TN, WV — Delta Dental Insurance Company; HI, ID, IL, IN, KY, MD, MO, NJ, OH, TX — Alpha Dental Programs, Inc.; NV — Alpha Dental of New Mexico, Inc.; NY — Delta Dental of New York, Inc.; PA — Delta Dental of Pennsylvania. Delta Dental Insurance Company acts as the DeltaCare USA administrator in all these states. These companies are financially responsible for their own products. Delta Dental is a registered trademark of Delta Dental Plans Association.

<sup>&</sup>lt;sup>2</sup> Verify your selected DeltaCare USA primary care dentist before each appointment.

# Frequently asked questions

# What you need to know about your DeltaCare® USA plan

# **Getting started**

- 1. How do I enroll in a DeltaCare USA plan? Simply complete the enrollment process as directed by your benefits administrator. Be sure to select a primary care network dentist for yourself or your dependents, and indicate this dentist and the name of your group when you enroll.
- 2. How do I get started using my DeltaCare USA plan?

Once we process your enrollment, we'll mail you welcome materials that will include:

- The name, address and phone number of your selected primary care dentist. Simply call the dental facility to make an appointment. Important note: In order to receive benefits under your plan, you must visit your primary care network dentist for all services. If you require treatment from a specialist, your primary care dentist will coordinate a referral for you. You can change your primary care dentist by contacting us.
- Your Evidence/Certificate of Coverage (plan booklet). This useful document provides a thorough description of how to use your benefits, including covered services, copayments and any limitations and exclusions of your plan.
- An ID card. This card is for your records only you do not need to present it in order to receive treatment.
- 3. How long will it take to get an appointment with my primary care dentist?

Two to four weeks¹ is a reasonable amount of time to wait for a routine, non-urgent appointment. If you require a specific time, you may need to wait longer. Most DeltaCare USA dentists are in private group practices, which generally offer greater appointment availability and extended office hours.

4. How much will my dental treatments cost? How do I pay?

With your DeltaCare USA plan, some services are covered at no cost, while others have a copayment (amount you pay) for certain services. To find out how much a treatment will cost, refer to the "Description of Benefits and Copayments" in this brochure for a list of covered services and copayments. It's a good idea to bring your Evidence/Certificate of Coverage to your appointment in case you need to discuss your copayment for a service with your dentist. If you have any questions about the charges for a service, please contact Customer Service. If you receive treatment that requires a copayment, simply pay the dental facility at the time of service.

## Choosing a dentist

- 5. How do I select my primary care dentist?

  When you enroll, you must select a primary care dentist from the DeltaCare USA network. To search for a dentist, use the "Find a Dentist" tool at deltadentalins.com and select the DeltaCare USA network. If you do not select a dentist when you enroll, we will choose one for you.
- 6. Does everyone in my family have to choose the same primary care dentist? No. Each family member can select his or her own primary care network dentist.
- 7. Can I change my primary care dentist?

  Yes. You can request to change your primary care dentist at any time. Simply visit our website and log on to your online account or contact Customer Service. Changes received between the first and 15th of the month are effective immediately. Changes received on the 16th through the end of the month will be effective on the first of the next month.

<sup>&</sup>lt;sup>1</sup> In TX, three weeks is a reasonable amount of time to wait for a routine, non-urgent appointment.

- 8. My dentist says she is a Delta Dental dentist, but she isn't listed in the DeltaCare USA directory. Can I still visit her for services?

  No, Delta Dental has many networks, and participation may vary not all Delta Dental dentists are DeltaCare USA dentists. You must visit your selected primary care network dentist to receive benefits under this plan.
- 9. What should I do if I need to see a specialist? If you require specialty dental care such as oral surgery, endodontics, periodontics or pediatric dentistry contact your primary care dentist to request a referral. Specialty dental services not performed by your selected primary care dentist must be authorized by us. You are responsible for any applicable copayments.

# General plan information

10. If I'm traveling, is emergency treatment covered under my plan?

You and your eligible dependents have out-of-area coverage for dental emergencies when you are more than 35 miles² from your primary care dentist. Your out-of-area emergency benefit (typically limited to \$100 per person every 12 months³) is for services to relieve pain until you can return to your primary care network dentist. Standard plan limitations, exclusions and copayments may apply.

11. Can I access my plan online?

Yes. Visit **deltadentalins.com** to create a free, secure online account. You can access your plan benefits and ID card, select (or change) your primary care dentist and more.

12. Does my plan cover pre-existing conditions? What about treatments that are in progress?

Treatment for pre-existing conditions (except work in progress<sup>4</sup>), including missing or extracted teeth, is covered under your plan. Treatment in progress includes services such as preparations for crowns or root canals, or impressions for dentures. If you started treatment before your plan's effective date, you and your prior dental carrier are responsible for any costs. Some DeltaCare USA plans may cover inprogress orthodontic treatment.

13. What if I have additional questions about my plan?

Please contact us for additional support. Our Customer Service representatives can answer benefits questions as well as help you change your primary care dentist or arrange for urgent care referrals. See the back page of this brochure for our contact information.

- <sup>2</sup> In TX, there is no limit on the number of miles or on the dollar amount per emergency.
- <sup>3</sup> Exceptions may apply. Refer to your Evidence/Certificate of Coverage.
- <sup>4</sup> In TX, there is no exception for work in progress for covered DeltaCare USA benefits.



#### **SCHEDULE A**

# **Description of Benefits and Copayments**

The Benefits shown below are performed as deemed appropriate by the attending Contract Dentist subject to the limitations and exclusions of the Program. Please refer to *Schedule B* for further clarification of Benefits. **Enrollees should discuss all treatment options with their Contract Dentist prior to services being rendered.** 

Text that appears in italics below is specifically intended to clarify the delivery of Benefits under the DeltaCare USA Program and is not to be interpreted as Current Dental Terminology ("CDT"), CDT-2022 procedure codes, descriptors or nomenclature that are under copyright by the American Dental Association ("ADA"). The ADA may periodically change CDT codes or definitions. Such updated codes, descriptors and nomenclature may be used to describe these covered procedures in compliance with federal legislation.

**ENROLLEE CODE DESCRIPTION PAYS** D0100-D0999 I. DIAGNOSTIC GP means General Practitioner. SP means Specialty Care Practitioner. D0140 Limited oral evaluation - problem focused (SP) D0145 Oral evaluation for a patient under three years of age and counseling with primary caregiver ....... No Cost D0150 D0150 Comprehensive oral evaluation - new or established patient (SP) ..... D0160 Detailed and extensive oral evaluation - problem focused, by report (SP) ..... D0160 D0170 D0180 Comprehensive periodontal evaluation - new or established patient (SP) ..... D0180 D0190 D0191 D0210 D0277 D0602 Caries risk assessment and documentation, with a finding of moderate risk - 1 every 12 months ..... No Cost D0703 2-D oral/facial photographic image obtained intra-orally or extra-orally - image capture only ....... No Cost 

D0709	Intraoral - complete series of radiographic images - image capture only	No Cost
	Unspecified diagnostic procedure, by report - includes office visit, per visit (in addition to other	110 COSt
	services)	No Cost
D1000-	-D1999 II. PREVENTIVE	
D1110	Prophylaxis cleaning - adult - 1 D1110, D1120 or D4346 per 6 month period	No Cost
D1120	Prophylaxis cleaning - child - 1 D1110, D1120 or D4346 per 6 month period	
D1206	Topical application of fluoride varnish - child to age 19; 1 D1206 or D1208 per 6 month period	
D1208	Topical application of fluoride - excluding varnish - child to age 19; 1 D1206 or D1208 per 6 month	
	period	
D1330	Oral hygiene instructions	
D1351	Sealant - per tooth - limited to permanent molars through age 15	\$10.00
D1352	Preventive resin restoration in a moderate to high caries risk patient - permanent tooth - <i>limited to</i>	¢10.00
D1353	permanent molars through age 15	\$10.00 \$10.00
D1353	Application of caries arresting medicament - per tooth - child to age 19; 1 per 6 month period	
D1510	Space maintainer - fixed - unilateral - per quadrant	\$40.00
D1516	Space maintainer - fixed - bilateral, maxillary	
D1517	Space maintainer - fixed - bilateral, mandibular	
D1520	Space maintainer - removable - unilateral - per quadrant	\$40.00
D1526	Space maintainer - removable - bilateral, maxillary	\$40.00
D1527	Space maintainer - removable - bilateral, mandibular	
D1551	Re-cement or re-bond bilateral space maintainer - maxillary	
D1552	Re-cement or re-bond bilateral space maintainer - mandibular	
D1553	Re-cement or re-bond unilateral space maintainer - per quadrant	\$10.00
D1556	Removal of fixed unilateral space maintainer - per quadrant	\$10.00
D1557	Removal of fixed bilateral space maintainer - maxillary	\$10.00
D1558 D1575	Removal of fixed bilateral space maintainer - mandibular	\$10.00 \$40.00
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D2000 - Includ D2140 D2150 D2160 D2161 D2330 D2331 D2332 D2335 D2390 D2391 D2392 D2393 D2394 D2410 D2420 D2430 D2510 D2520 D2530 D2542 D2543 D2544 D2610 D2620	III. RESTORATIVE  les indirect pulp capping, bases, liners and acid etch procedures.  Amalgam - one surface, primary or permanent  Amalgam - two surfaces, primary or permanent  Amalgam - three surfaces, primary or permanent  Amalgam - four or more surfaces, primary or permanent  Resin-based composite - one surface, anterior  Resin-based composite - two surfaces, anterior  Resin-based composite - four or more surfaces or involving incisal angle (anterior)  Resin-based composite - one surface, posterior  Resin-based composite - two surfaces, posterior  Resin-based composite - four or more surfaces, posterior  Gold foil - one surface  Gold foil - two surfaces  Gold foil - three surfaces  Inlay - metallic - two surfaces <sup>2</sup> Unlay - metallic - three or more surfaces <sup>2</sup> Onlay - metallic - four or more surfaces <sup>2</sup> Onlay - metallic - four or more surfaces <sup>2</sup> Inlay - metallic - four or more surfaces <sup>2</sup> Onlay - metallic - four or more surfaces <sup>2</sup> Inlay - metallic - four or more surfaces <sup>2</sup> Onlay - metallic - four or more surfaces <sup>2</sup> Inlay - porcelain/ceramic - one surface	No Cost Optional

	Onlay - porcelain/ceramic - two surfaces	-
D2643		-
D2644		-
D2650	Inlay - resin-based composite - one surface	
D2651	Inlay - resin-based composite - two surfaces	-
D2652	Inlay - resin-based composite - three or more surfaces	-
D2662	Onlay - resin-based composite - two surfaces	-
D2663	Onlay - resin-based composite - three surfaces	•
D2664	Onlay - resin-based composite - four or more surfaces	
D2710	Crown - resin-based composite (indirect) <sup>1</sup>	
D2720	Crown - resin with high noble metal 1,2	
D2721	Crown - resin with predominantly base metal $^{^{1}}$	
D2722	Crown - resin with noble metal <sup>1</sup>	\$195.00
D2740	Crown - porcelain/ceramic <sup>1</sup>	
D2750	Crown - porcelain fused to high noble metal 1, 2	\$195.00
D2751	Crown - porcelain fused to predominantly base metal <sup>1</sup>	\$195.00
D2752	Crown - porcelain fused to noble metal <sup>1</sup>	\$195.00
D2753	Crown - porcelain fused to titanium and titanium alloys	\$195.00
D2780	Crown - 3/4 cast high noble metal <sup>2</sup>	\$195.00
D2781	Crown - 3/4 cast predominantly base metal	\$195.00
D2782	Crown - 3/4 cast noble metal	\$195.00
D2783	Crown - 3/4 porcelain/ceramic <sup>1</sup>	\$195.00
D2790	Crown - full cast high noble metal <sup>2</sup>	
D2791	Crown - full cast predominantly base metal	
D2792	Crown - full cast noble metal	
D2794	Crown - titanium and titanium alloys <sup>2</sup>	
D2910	Re-cement or re-bond inlay, onlay, veneer or partial coverage restoration	
D2915	Re-cement or re-bond indirectly fabricated or prefabricated post and core	
D2920	Re-cement or re-bond crown	
D2921	Reattachment of tooth fragment, incisal edge or cusp (anterior)	
D2928	Prefabricated porcelain/ceramic crown - permanent tooth	
D2929	Prefabricated porcelain/ceramic crown - primary tooth	
D2930	Prefabricated stainless steel crown - primary tooth	-
D2931	Prefabricated stainless steel crown - permanent tooth	
D2932	Prefabricated resin crown - anterior primary tooth	
D2933	Prefabricated stainless steel crown with resin window	Optional
D2940	Protective restoration	
D2941	Interim therapeutic restoration - primary dentition	No Cost
D2949	Restorative foundation for an indirect restoration	\$15.00
D2950	Core buildup, including any pins when required	\$15.00
D2951	Pin retention - per tooth, in addition to restoration	\$15.00
D2952	Post and core in addition to crown, indirectly fabricated <sup>2</sup>	\$15.00
D2953	Each additional indirectly fabricated post - same tooth <sup>2</sup>	
D2954	Prefabricated post and core in addition to crown	\$15.00
D2957	Each additional prefabricated post - same tooth	\$15.00
D2971	Additional procedures to customize a crown to fit under an existing partial denture framework	
D2980	Crown repair necessitated by restorative material failure	
D2981	Inlay repair necessitated by restorative material failure	
D2982	Onlay repair necessitated by restorative material failure	
D2983	Veneer repair necessitated by restorative material failure	
D2990	Resin infiltration of incipient smooth surface lesions - <i>limited to permanent molars through age 15</i> .	\$10.00
D3000-	-D3999 IV. ENDODONTICS	
D3110	Pulp cap - direct (excluding final restoration)	No Cost
	Pulp cap - indirect (excluding final restoration)	No Cost

D3220	Therapeutic pulpotomy (excluding final restoration) - removal of pulp coronal to the	
	dentinocemental junction and application of medicament	\$5.00
D3221	Pulpal debridement, primary and permanent teeth	\$10.00
D3222	Partial pulpotomy for apexogenesis - permanent tooth with incomplete root development	\$5.00
D3230	Pulpal therapy (resorbable filling) - anterior, primary tooth (excluding final restoration)	\$5.00
D3240	Pulpal therapy (resorbable filling) - posterior, primary tooth (excluding final restoration)	\$5.00
D3310	Root canal - endodontic therapy, anterior tooth (excluding final restoration)	\$75.00
D3320	Root canal - endodontic therapy, premolar tooth (excluding final restoration)	
D3330	Root canal - endodontic therapy, molar tooth (excluding final restoration)	\$75.00
D3331 D3332	Treatment of root canal obstruction; non-surgical access	\$75.00 \$75.00
D3332	Retreatment of previous root canal therapy - anterior	
D3346	Retreatment of previous root canal therapy - premolar	
D3347	Retreatment of previous root canal therapy - molar	
D3340	Apicoectomy - anterior	\$85.00
D3421	Apicoectomy - premolar (first root)	
D3425	Apicoectomy - molar (first root)	\$85.00
D3426	Apicoectomy (each additional root)	\$85.00
D3430	Retrograde filling - per root	
D3471	Surgical repair of root resorption - anterior	
D3472	Surgical repair of root resorption - premolar	
D3473	Surgical repair of root resorption - molar	
D3501	Surgical exposure of root surface without apicoectomy or repair of root resorption - anterior	
D3502	Surgical exposure of root surface without apicoectomy or repair of root resorption - premolar	\$85.00
D3503	Surgical exposure of root surface without apicoectomy or repair of root resorption - molar	\$85.00
D4000	-D4999 V. PERIODONTICS	
	es preoperative and postoperative evaluations and treatment under a local anesthetic.	
D4210	Gingivectomy or gingivoplasty - four or more contiguous teeth or tooth bounded spaces per	
	quadrant	\$125.00
D4211	Gingivectomy or gingivoplasty - one to three contiguous teeth or tooth bounded spaces per	
	quadrant	\$125.00
D4212	Gingivectomy or gingivoplasty to allow access for restorative procedure, per tooth	\$125.00
D4240	Gingival flap procedure, including root planing - four or more contiguous teeth or tooth bounded	
	spaces per quadrant	\$135.00
D4241	Gingival flap procedure, including root planing - one to three contiguous teeth or tooth bounded	\$135.00
D424E	spaces per quadrant	
D4245 D4249	Apically positioned flap  Clinical crown lengthening - hard tissue	
D4249		φ130.00
D4200		\$250.00
D4261	Osseous surgery (including elevation of a full thickness flap and closure) - one to three contiguous	Ψ200.00
		\$250.00
D4341	Periodontal scaling and root planing - four or more teeth per quadrant	\$45.00
D4342	Periodontal scaling and root planing - one to three teeth per quadrant	\$45.00
D4346	Scaling in presence of generalized moderate or severe gingival inflammation - full mouth, after oral	
	evaluation - 1 D1110, D1120 or D4346 per 6 month period	No Cost
D4355	Full mouth debridement to enable a comprehensive oral evaluation and diagnosis on a subsequent	
	visit	\$45.00
D4910	Periodontal maintenance	\$36.00
D4921	Gingival irrigation - per quadrant	No Cost
D5000	-D5899 VI. PROSTHODONTICS (removable)	
D5110	Complete denture - maxillary <sup>3</sup>	\$225.00
D5120	Complete denture - mandibular <sup>3</sup>	\$225.00
D5130	Immediate denture - maxillary <sup>3</sup>	\$300.00
D5140	Immediate denture - mandibular <sup>3</sup>	\$300.00
D5211	Maxillary partial denture - resin base (including retentive/clasping materials, rests, and teeth) 3	
	· · · · · · · · · · · · · · · · · · ·	

D5212	Mandibular partial denture - resin base (including retentive/clasping materials, rests, and teeth) 3	\$250.00
D5213	Maxillary partial denture - cast metal framework with resin denture bases (including retentive/	,_,,,,,
	clasping materials, rests and teeth) <sup>3</sup>	\$275.00
D5214	Mandibular partial denture - cast metal framework with resin denture bases (including retentive/	
	clasping materials, rests and teeth) 3	\$275.00
D5221	Immediate maxillary partial denture - resin base (including retentive/clasping materials, rests, and	,
	teeth)	\$250.00
D5222	Immediate mandibular partial denture - resin base (including retentive/clasping materials, rests,	
	and teeth)	\$250.00
D5223	Immediate maxillary partial denture - cast metal framework with resin denture bases (including	
	retentive/clasping materials, rests and teeth)	\$275.00
D5224	Immediate mandibular partial denture - cast metal framework with resin denture bases (including	
	retentive/clasping materials, rests and teeth)	\$275.00
D5225	Maxillary partial denture - flexible base (including retentive/clasping materials, rests, and teeth) $^3$	Optional
D5226	Mandibular partial denture - flexible base (including retentive/clasping materials, rests, and teeth)	
	3	Optional
D5227	Immediate maxillary partial denture - flexible base (including any clasps, rests and teeth)	\$250.00
D5228	Immediate mandibular partial denture - flexible base (including any clasps, rests and teeth)	\$250.00
D5282	Removable unilateral partial denture - one piece cast metal (including retentive/clasping materials,	
	rests, and teeth), maxillary	\$250.00
D5283	Removable unilateral partial denture - one piece cast metal (including rententive/clasping	
	materias, rests, and teeth), mandibular	\$250.00
D5284	Removable unilateral partial denture - one piece flexible base (including retentive/clasping	
	materials, rests, and teeth) - per quadrant	\$250.00
D5286	Removable unilateral partial denture - one piece resin (including retentive/clasping materials, rests,	
	and teeth) - per quadrant	
D5410	Adjust complete denture - maxillary	\$10.00
D5411	Adjust complete denture - mandibular	\$10.00
D5421	Adjust partial denture - maxillary	\$10.00
D5422	Adjust partial denture - mandibular	\$10.00
D5511	Repair broken complete denture base, mandibular	\$20+lab
D5512	Repair broken complete denture base, maxillary	\$20+lab
D5520	Replace missing or broken teeth - complete denture (each tooth)	\$10+lab
D5611	Repair resin partial denture base, mandibular	\$20+lab
D5612	Repair resin partial denture base, maxillary	\$20+lab
D5621	Repair cast partial framework, mandibular	\$20+lab
D5622	Repair cast partial framework, maxillary	\$20+lab
D5630	Repair or replace broken retentive/clasping materials - per tooth	\$20+lab
D5640		
D5650	Add tooth to existing partial denture	
D5660	Add clasp to existing partial denture - per tooth	
D5670	Replace all teeth and acrylic on cast metal framework (maxillary)	
D5671	Replace all teeth and acrylic on cast metal framework (mandibular)	
D5710	Rebase complete maxillary denture	\$50.00
D5710	Rebase complete mandibular denture	\$50.00
D5711	Rebase maxillary partial denture	\$50.00
D5720	Rebase mandibular partial denture	\$50.00
D5721	Rebase hybrid prosthesis	
D5730	Reline complete maxillary denture (chairside)	\$30.00
D5731	Reline complete mandibular denture (chairside)	
D5740	Reline maxillary partial denture (chairside)	\$30.00
D5741	Reline mandibular partial denture (chairside)	\$30.00
D5750	Reline complete maxillary denture (laboratory)	\$50.00
D5751	Reline complete mandibular denture (laboratory)	
D5760	Reline maxillary partial denture (laboratory)	\$50.00
D5761	Reline mandibular partial denture (laboratory)	\$50.00
D5765	Soft liner for complete or partial removable denture - indirect	\$50.00

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Plar	n PA2A4	DeltaCare USA	Description of Benefits and Copa	yments
D5820	Interim nartial	l denture (including retentive/clasping mat	erials rests and teeth) maxillary	No Cost
D5821		I denture (including retentive/clasping mat		
D5850		ioning, maxillary		
D5851		ioning, mandibular		
D5863		- complete maxillary		
D5864		- partial maxillary		
D5865		- complete mandibular		
D5866	Overdenture -	- partial mandibular		Optional
D5900	-D5999	VII. MAXILLOFACIAL PROSTHETICS - Not	Covered	
D6000	-D6199	VIII. IMPLANT SERVICES - Not Covered		
D6200	-D6999	IX. PROSTHODONTICS, fixed (each retain partial denture [bridge])	er and each pontic constitutes a unit in a f	ixed
D6210	Pontic - cast	high noble metal <sup>2</sup>		\$195.00
D6211		predominantly base metal		
D6212		noble metal		
D6240		elain fused to high noble metal <sup>1, 2</sup>		
D6241	Pontic - porce	elain fused to predominantly base metal <sup>1</sup>		\$195.00
D6242	Pontic - porce	elain fused to noble metal $^{1}$		\$195.00
D6243	•	elain fused to titanium and titanium alloys		
D6250		with high noble metal 1, 2		
D6251		with predominantly base metal <sup>1</sup>		
D6252		with noble metal <sup>1</sup>		
D6545		st metal for resin bonded fixed prosthesis		
D6548		rcelain/ceramic for resin bonded fixed pros		
D6549		resin bonded fixed prosthesis		-
	_	- porcelain/ceramic, two surfaces		•
D6601		- porcelain/ceramic, three or more surface		
		<ul> <li>cast high noble metal, two surfaces <sup>2</sup></li> <li>cast high noble metal, three or more sur</li> </ul>		
	_			
		- cast predominantly base metal, two surf - cast predominantly base metal, three or		
		- cast predominantly base metal, three or - cast noble metal, two surfaces		
		- cast noble metal, two surfaces		
		y - porcelain/ceramic, two surfaces		
		y - porcelain/ceramic, three or more surfac		
D6610	-	y - cast high noble metal, two surfaces $^2$		•
D6611	-	y - cast high noble metal, three or more su		
D6612	-	y - cast predominantly base metal, two sui		
D6613		y - cast predominantly base metal, three o		
D6614		y - cast noble metal, two surfaces		
D6615	Retainer onlay	y - cast noble metal, three or more surface	es	\$162.00
D6720	Retainer crow	n - resin with high noble metal <sup>1, 2</sup>		\$195.00
D6721	Retainer crow	n - resin with predominantly base metal <sup>1</sup>		\$195.00
D6722		n - resin with noble metal <sup>1</sup>		
D6750		n - porcelain fused to high noble metal <sup>1, 2</sup>		
D6751	Retainer crow	n - porcelain fused to predominantly base	metal <sup>1</sup>	\$195.00
D6752	Retainer crow	$v$ n - porcelain fused to noble metal $^1$		\$195.00
D6753		n - porcelain fused to titanium and titaniu		
D6780		n - 3/4 cast high noble metal <sup>2</sup>		
D6781		n - 3/4 cast predominantly base metal		
D6782		n - 3/4 cast noble metal		
D6784		n - titanium and titanium alloys		
D6790		n - full cast high noble metal 2		
D6791	Retainer crow	n - full cast predominantly base metal		\$195.00

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PA2A4 - V22

Plar	n PA2A4	DeltaCare USA	Description of Benefits and Copa	yments
D6792	Retainer crowr	n - full cast noble metal		\$195.00
D6930	Re-cement or	re-bond fixed partial denture		\$15.00
D6940	Stress breaker			\$25.00
D7000	-D7999	X. ORAL AND MAXILLOFACIAL SURGER	Υ	
- Include	es preoperative a	and postoperative evaluations and treatmen	t under a local anesthetic.	
D7111				\$6.00
D7140			d/or forceps removal)	\$6.00
D7210		pted tooth requiring removal of bone and ucoperiosteal flap if indicated	d/or sectioning of tooth, and including	\$15.00
D7220				\$40.00
D7230				\$60.00
D7240				\$80.00
D7241			isual surgical complications	\$80.00
D7250				
D7251				\$80.00
D7286				\$20.00
D7310			nore teeth or tooth spaces, per quadrant	\$40.00
D7311			ree teeth or tooth spaces, per quadrant	\$40.00
D7320	quadrant			\$60.00
D7321		not in conjunction with extractions - one	o three teeth or tooth spaces, per	\$60.00
D7471	•			
D7472				\$50.00
D7473		•		
D7510	Incision and dr	rainage of abscess - intraoral soft tissue		No Cost
D7922	Placement of ir	ntra-socket biological dressing to aid in h	emostasis or clot stabilization, per site	No Cost
D7961				No Cost
D7962	Lingual frenect	tomy (frenulectomy)		No Cost
		XI. ORTHODONTICS		
		thodontic records include:		
D 0 0 1 0			ervices includes:	\$200.00
	Tomographic s	plete series of radiographic images		
		urvey iographic image		
		tric radiographic image - acquisition, mea	surement and analysis	
		photographic images obtained intraorally		
D0351	3D photograph	nic image	•	
D0470	Diagnostic cast	ts		
	The benefit for	r post-treatment records includes:		\$70.00
D0210		plete series of radiographic images		
D0470	Diagnostic cast	ts		
D8020	Limited orthod	lontic treatment of the transitional dentit	ion <sup>4</sup>	\$1,950.00
			ion <sup>4</sup>	
D8040	Limited orthod	dontic treatment of the adult dentition <sup>4</sup>		\$2,150.00
D8070	Comprehensive	e orthodontic treatment of the transition	al dentition <sup>4</sup>	\$1,950.00
D8080	Comprehensive	e orthodontic treatment of the adolescer	nt dentition <sup>4</sup>	\$1,950.00
D8090			tition <sup>4</sup>	\$2,150.00
D8660			th and development (applied to treatment	
D8670			ment fee	
D8680			ion and placement of retainer(s)) 4	No Cost
D8681	Removable oft	nodoniic retainer adjustment		NO COST

#### D9000-D9999 XII. ADJUNCTIVE GENERAL SERVICES

DeltaCare USA

D9110	Palliative (emergency) treatment of dental pain - minor procedure	\$10.00
D9211	Regional block anesthesia	No Cost
D9212	Trigeminal division block anesthesia	No Cost
D9215	Local anesthesia in conjunction with operative or surgical procedures	No Cost
D9219	Evaluation for moderate sedation, deep sedation or general anesthesia	No Cost
D9310	Consultation - diagnostic service provided by dentist or physician other than requesting dentist or	
	physicianphysician	\$20.00
D9311	Consultation with a medical health care professional	No Cost
D9440	Office visit - after regularly scheduled hours	\$20.00
D9450	Case presentation, detailed and extensive treatment planning	No Cost
D9912	Pre-visit patient screening	\$0.00
D9932	Cleaning and inspection of removable complete denture, maxillary	No Cost
D9933	Cleaning and inspection of removable complete denture, mandibular	No Cost
D9934	Cleaning and inspection of removable partial denture, maxillary	No Cost
D9935	Cleaning and inspection of removable partial denture, mandibular	No Cost
D9986	Missed appointment - without 24 hour notice - per 15 minutes of appointment time	\$10.00
D9987	Canceled appointment - without 24 hour notice - per 15 minutes of appointment time	\$10.00
D9990	Certified translation or sign-language services - per visit	No Cost
D9991	Dental case management - addressing appointment compliance barriers	No Cost
D9992	Dental case management - care coordination	No Cost
D9995	Teledentistry - synchronous; real-time encounter	No Cost
D9996	Teledentistry - asynchronous; information stored and forwarded to dentist for subsequent review	No Cost
D9997	Dental case management - Patients with special Health Care Needs	No Cost

Optional is defined as any alternative procedure presented by the Contract Dentist that satisfies the same dental need as a covered procedure, is chosen by the Enrollee, and is subject to the limitations and exclusions of the Program. The applicable charge to the Enrollee is the difference between the Contract Dentist's "filed fee" for the Optional procedure and the "filed fee" for the covered procedure, plus any applicable Copayment for the covered procedure. Optional treatment does not apply when alternative choices are Benefits. "Filed fees" mean the Contract Dentist's fees on file with the Administrator. Questions regarding the DeltaCare USA Program should be directed to the Customer Service department at 800-422-4234.

If services for a listed procedure are performed by the assigned Contract Dentist, the Enrollee pays the specified Copayment. Listed procedures which require a Dentist to provide Specialist Services, and are referred by the assigned Contract Dentist, must be authorized by Delta Dental. The Enrollee pays the Copayment specified for such services.

The Contract Dentist shall provide emergency dental care for a covered procedure which is required while an Enrollee is within 35 miles of the facility of the Contract Dentist. If an Enrollee requires emergency dental care and is more than 35 miles from the facility of the Contract Dentist, or is unable to reach the Contract Dentist, then Delta Dental shall reimburse the Enrollee for the cost of such emergency dental care which exceeds the Enrollee's Copayment. All services are subject to the limitations and exclusions of the program. Emergency dental care shall be limited to listed procedures and as described in code D9110 above: (Palliative (emergency) treatment of dental pain). Any further treatment of the cause of such emergency dental care must be authorized by Delta Dental or provided by the assigned Contract Dentist.

### **FOOTNOTES**

- Porcelain on molars is considered optional treatment.
- Base or noble metal is the benefit. If high noble metal (precious) is used for a crown, bridge, indirectly fabricated post and core, inlay or onlay, the Enrollee will be charged the additional laboratory cost of the high noble metal. An additional laboratory charge also applies to a titanium crown.
- *Includes any adjustments for six months.*

Services include initial examination, diagnosis, consultation, initial banding, 24 months of active treatment, debanding, and the retention phase of treatment. The retention phase includes the initial construction, placement and adjustments to retainers and office visits for a maximum of 24 months. For treatment plans extending beyond 24 months of active treatment, the Enrollee will be subject to a monthly office visit fee, not to exceed \$75.00 per month.

#### **SCHEDULE B**

#### Limitations of Benefits

- 1. Prophylaxis is limited to one treatment each six month period (includes periodontal maintenance).
- 2. Full maxillary and/or mandibular dentures including immediate dentures are not to exceed one each in any five-year period from initial placement.
- 3. Partial dentures are not to be replaced within any five year period from initial placement, unless necessary due to natural tooth loss where the addition or replacement of teeth to the existing partial is not feasible.
- 4. Crowns and fixed partial dentures (bridges) are not to be replaced within any five year period from initial placement.
- 5. Denture relines are limited to one per denture during any 12 consecutive months.
- 6. Periodontal treatments (scaling and root planing) are limited to four quadrants during any 12 consecutive months.
- 7. Full mouth debridement (gross scale) is limited to one treatment in any 12 consecutive month period.
- 8. Bitewing x-rays are limited to not more than one series of four films in any six month period.
- 9. A full mouth x-ray series (including any combination of periapicals or bitewings with a panoramic film) or a series of seven or more vertical bitewings is limited to one series every 24 months.
- 10. Benefits for sealants include the application of sealants only to the occlusal surface of permanent molars for patients through age 15. The teeth must be free from caries or restorations on the occlusal surface. Benefits also include the repair or replacement of a sealant on any tooth within three years of its application by the same Contract Dentist who placed the sealant.
- 11. Replacement of prosthetic appliances (bridges, partial or full dentures) shall be considered only if the existing appliance is no longer functional or cannot be made functional by repair or adjustment and meets the five year limitation for replacement.
- 12. Coverage is limited to the Benefit customarily provided. Enrollee must pay the difference in cost between the Contract Dentist's usual fees for the covered Benefit and the Optional or more expensive treatment plus any applicable Copayment.
- 13. Services that are more expensive than the treatment usually provided under accepted dental practice standards or include the use of specialized techniques instead of standard procedures, such as a crown where filling would restore a tooth or an implant in place of a fixed bridge or partial denture to restore a missing tooth, are considered Optional treatment.
- 14. Composite resin restorations to restore decay or missing tooth structure that extend beyond the enamel layer are limited to anterior teeth (cuspid to cuspid) and facial surfaces of maxillary bicuspids.
- 15. A fixed partial denture (bridge) is limited to the replacement of permanent anterior teeth provided it is not in connection with a partial denture on the same arch, or duplicates an existing, non-functional bridge and it meets the five year limitation for replacement.
- 16. Stayplates, in conjunction with fixed or removable appliances, are limited to the replacement of extracted anterior teeth for adults during a healing period or in children 16 years and under for missing anterior teeth.
- 17. Benefits provided by a pediatric Dentist are limited to children through age seven following an attempt by the assigned Contract Dentist to treat the child and upon Authorization by the Administrator, less applicable Copayments. Exceptions for medical conditions, regardless of age limitation, will be considered on an individual basis.
- 18. Porcelain crowns and porcelain fused to metal crowns on all molars is considered Optional treatment.

- 19. Fixed bridges used to replace missing posterior teeth are considered Optional when the abutment teeth are dentally sound and would be crowned only for the purpose of supporting a pontic. A fixed bridge used under these circumstances is considered Optional dental treatment. The Enrollee must pay the difference in cost between the Contract Dentist's "filed fees" for the covered procedure and Optional treatment, plus any Copayment for the covered procedure.
- 20. A Preexisting Condition is a disease or physical condition caused by illness or injury for which medical advice or treatment has been received within 90 days immediately prior to becoming eligible with the DeltaCare USA Program. Such condition shall be covered after the individual has been covered for more than 12 months under the group contract. Example: Teeth prepared for crowns, root canals in progress, orthodontic treatment.

#### **Exclusions of Benefits**

- 1. General anesthesia, IV sedation, and nitrous oxide and the services of a special anesthesiologist.
- 2. Dental procedures performed for purely cosmetic purposes.
- 3. Dental conditions arising out of and due to Enrollee's employment for which Workers' Compensation is payable. Services which are provided to the Enrollee by state government or agency thereof, or are provided without cost to the Enrollee by any municipality, county or other subdivision.
- 4. Treatment required by reason of war, declared or undeclared.
- 5. All related fees for admission, use, or stays in a hospital, out-patient surgery center, extended care facility, or other similar care facility.
- 6. Treatment of fractures, dislocations and subluxations of the mandible or maxilla. This includes any surgical treatment to correct facial mal-alignments of TMJ abnormalities.
- 7. Loss or theft of fixed and removable prosthetics (crowns, bridges, full or partial dentures).
- 8. Dental expenses incurred in connection with any dental procedures started after termination of eligibility for coverage.
- 9. Any service that is not specifically listed in Schedule A, Description of Benefits and Copayments.
- 10. Correcting congenital or developmental malformations, including replacement of congenitally missing teeth, unless restoration is needed to restore normal bodily function, except for medically diagnosed congenital defects or birth abnormalities in newborn children.
- 11. Cysts and malignancies.
- 12. Prescription drugs.
- 13. Cases in which, in the professional judgment of the attending Dentist, a satisfactory result cannot be obtained or where the prognosis is poor or guarded.
- 14. Dental services received from any dental facility other than the assigned dental facility, unless expressly authorized by the Administrator or as cited under *Section 4.04* or *Emergency Services*.
- 15. Prophylactic removal of impactions (asymptomatic, nonpathological).
- 16. "Consultations" for noncovered procedures.
- 17. Implant placement or removal of appliances placed on or services associated with implants, including but not limited to prophylaxis and periodontal treatment.
- 18. Placement of a crown where there is sufficient tooth structure to retain a standard filling.
- 19. Restorations placed due to cosmetics, abrasions, attrition, erosion, restoring or altering vertical dimension, congenital or developmental malformation of teeth.

- 20. Appliances or restorations necessary to increase vertical dimension, replace or stabilize tooth structure loss by attrition, realignment of teeth, periodontal splinting, gnathologic recordings, equilibration or treatment of disturbances of the temporomandibular joint (TMJ).
- 21. Extensive treatment plans involving 10 or more crowns or units of fixed bridgework (major mouth reconstruction).
- 22. Precious metal for removable appliances, precision abutments for partials or bridges (overlays, implants, and appliances associated therewith), personalization and characterization.
- 23. Any part of a preventive or soft tissue management program, which is not a listed covered service on *Schedule A, Description of Benefits and Copayments*.
- 24. Treatment or appliances that are provided by a Dentist whose practice specializes in prosthodontic services;
- 25. Restorative work caused by orthodontic treatment.
- 26. Extractions solely for the purpose of orthodontics.
- 27. Orthodontic treatment must be provided by a licensed Dentist. Self-administered orthodontics are not covered.
- 28. The removal of fixed orthodontic appliances for reasons other than completion of treatment is not a covered benefit.

#### **Orthodontic Limitations**

The Program provides coverage for orthodontic treatment plans provided through Contract Orthodontists. The cost to the Enrollee for the treatment plan is listed in *Schedule A, Description of Benefits and Copayments* subject to the following:

- 1. Orthodontic treatment must be provided by a Contract Orthodontist.
- 2. Benefits cover 24 months of active orthodontic treatment and include the initial examination, diagnosis, consultation, initial banding, de-banding and the retention phase of treatment. The retention phase includes the initial construction, placement and adjustments to retainers and office visits for a maximum of 24 months.
- 3. For treatment plans extending beyond 24 months of active treatment, the Enrollee will be subject to a monthly office visit fee not to exceed \$75.00 per month.
- 4. Should an Enrollee's coverage be canceled or terminated for any reason, and at the time of cancellation or termination be receiving any orthodontic treatment, the Enrollee will be solely responsible for payment for treatment provided after cancellation or termination. In this event the Enrollee's obligation shall be based on the Contract Orthodontist's usual fee at the beginning of treatment. The Contract Orthodontist will prorate the amount over the number of months to completion of the treatment. The Enrollee will make payments based on an arrangement with the Contract Orthodontist.
- 5. Three recementations or replacements of a bracket/band on the same tooth or a total of five rebracketings/ rebandings on different teeth during the covered course of treatment are Benefits. If any additional recementations or replacements of brackets/bands are performed, the Enrollee is responsible for the cost at the Contract Orthodontist's usual fee.
- 6. The Copayment is payable to the Contract Orthodontist who initiates banding in a course of orthodontic treatment. If, after banding has been initiated, the Enrollee changes to another Contract Orthodontist to continue orthodontic treatment, (i) the Enrollee will not be entitled to a refund of any amounts previously paid, and (ii) the Enrollee will be responsible for all payments, up to and including the full Copayment, that are required by the new Contract Orthodontist for completion of the orthodontic treatment.
- 7. If an individual begins comprehensive orthodontic treatment within 90 days immediately prior to becoming eligible under the DeltaCare USA Program, a waiting period of 12 months of continuous coverage under the DeltaCare USA Program applies before coverage is available.

#### **Orthodontic Exclusions**

- 1. Lost, stolen or broken orthodontic appliances, functional appliances, headgear, retainers and expansion appliances.
- 2. Retreatment of orthodontic cases.
- 3. Surgical procedures incidental to orthodontic treatment.
- 4. Myofunctional therapy.
- 5. Surgical procedures related to cleft palate, micrognathia or macrognathia.
- 6. Treatment related to temporomandibular joint disturbances.
- 7. Supplemental appliances not routinely utilized in typical comprehensive orthodontics, including, but not limited to: palatal expander, habit control appliance, pendulum, quad helix or herbst.
- 8. Active treatment that extends more than 24 months from the point of banding dentition will be subject to an office visit charge not to exceed \$75.00 per month.
- 9. Restorative work caused by orthodontic treatment.
- 10. Phase I orthodontics is an exclusion as well as activator appliances and minor treatment for tooth guidance and/or arch expansion. Phase I orthodontics is defined as early treatment including interceptive orthodontia prior to the development of late mixed dentition.
- 11. Extractions solely for the purpose of orthodontics.
- 12. Patient initiated transfer after bands have been placed.
- 13. Composite or ceramic brackets, lingual adaptation of orthodontic bands.

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NOTE: This is only a brief summary of your plan.

This brochure is not intended to replace your legally required plan booklet. The Group Dental Service Contract determines the exact terms and conditions of your coverage. Please refer to the "Description of Benefits and Copayments" and "Limitations and Exclusions of Benefits" in this brochure for a complete list of covered procedures, copayments, plan limitations and exclusions. You may also consult your Evidence/Certificate of Coverage, which will be mailed to you upon enrollment. If you wish to review an Evidence/Certificate of Coverage prior to enrollment, you may request a copy by calling Customer Service at 800-422-4234.