

Update on Transition to Remote Environment

Student Outcomes Committee
for September 3, 2020

Our Actions

Division of Academic and Student Success and Workforce and Economic Innovation

Student Outcomes Committee
for September 3, 2020

Overview of Virtual Learning Transition

	# of Credit Course Sections Converted to Remote/Online	# Students Enrolled in those Courses
Spring '20	1,494	11,276
Summer I '20	204	3,589
Summer II '20	191	1,991
Fall '20	1,886	

- All educational and student support services were successfully transitioned to a remote/online context in Spring 2020.
- 13 Workforce Non-credit Courses converted to online
- 4 Workforce programs partially converted (due to in-person learning requirements)
- 7 of 9 Career Readiness modules converted in Pre-Apprenticeships

Supports for Students

Academic Supports

- Helping students be successful in online courses
 - Free Canvas course
 - Live webinars
 - Tutor.com
 - Live Chat expanded beyond Admissions to:
 - Financial Aid
 - Records and Registration
 - Counseling
 - Center for Male Engagement
 - Academic Connections
 - Single Stop
 - etc.

Financial Supports

- Emergency funds for students
 - Administered through Single Stop
 - For food, housing, etc.
- CARES Act funds
 - \$8 million in CARES Act funding to assist students who have incurred expenses related to the disruption of campus operations due to COVID-19.
 - To date, approx. \$6 million have been distributed to over 5,000 students (with minimum award of \$500)

Workforce Supports

- Increased Online Offerings via Ed2Go, UGotClass, and MindEdge
- Career Connections Services fully online

Transitioning Services for Students

Academic Supports

Changes to intake/onboarding process

- Using other indicators in lieu of Placement testing
- New Student Online Orientation
 - Modules reordered to ease transition
- New student registration
 - Advisors send individualized educational plans to students via email
 - Select Supports, like Assessment, Financial Aid and Enrollment are beginning to offer in-person options

Workforce Supports

- Employing 3rd party Vendors to deliver content across 47 courses
- Building 26 non-credit courses in Canvas
- Maintaining Employer Outreach for training and employment opportunities
- Increasing student outreach for Classroom Presentations, One on One Resume Reviews and Job Interview Preparation
- Continuing to host Career Workshops
- Power Up and 10KSB Alumni Outreach, Resource Events and Connections ongoing
- Transitioned Career Readiness Pre-Apprenticeship to fully online
- Engaged students in suspended classes over 3 months to mitigate attrition

Faculty Training

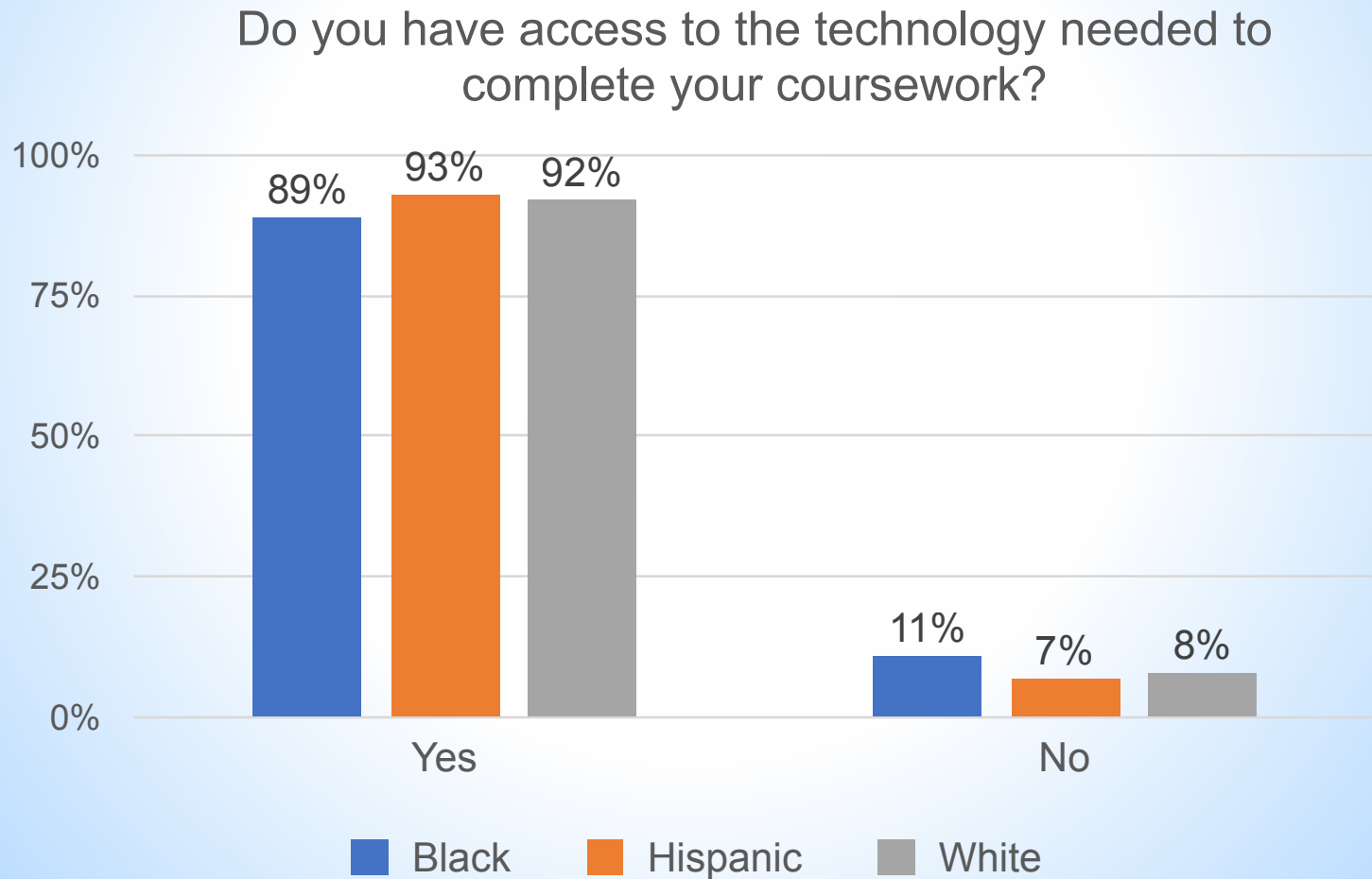
- Training mandated for faculty who had not been trained to teach online before Summer 2020
- Extensive options available to faculty
 - Departmental training
 - Training for specific courses
 - Online Instruction Facilitation Team
 - In groups or for individuals
 - Canvas courses
 - Webinar training sessions
- Training options to continue

About Our Students

Division of Academic and Student Success and Workforce and Economic Innovation

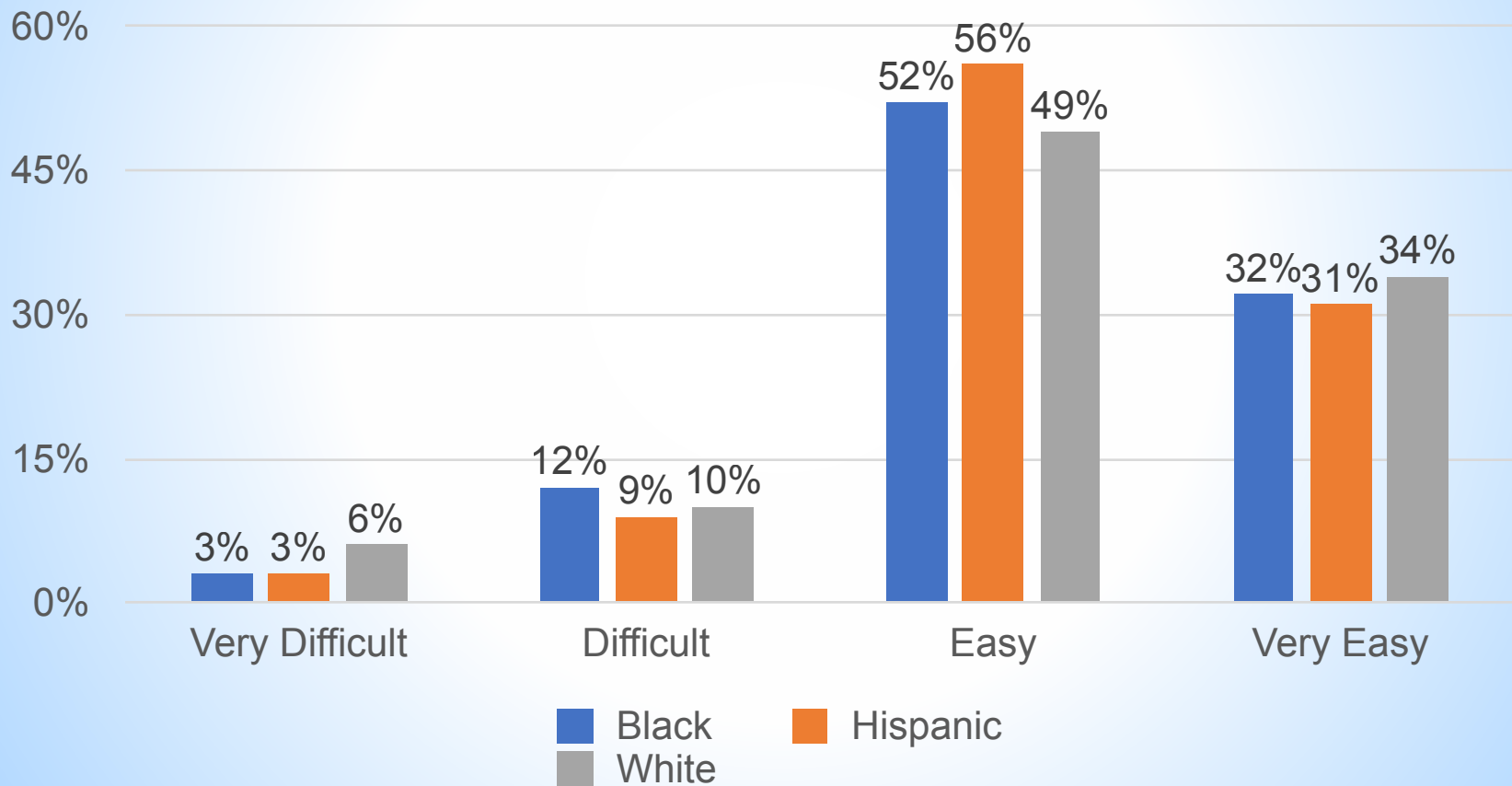
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Spring Survey Highlights: Transition to Remote/Online



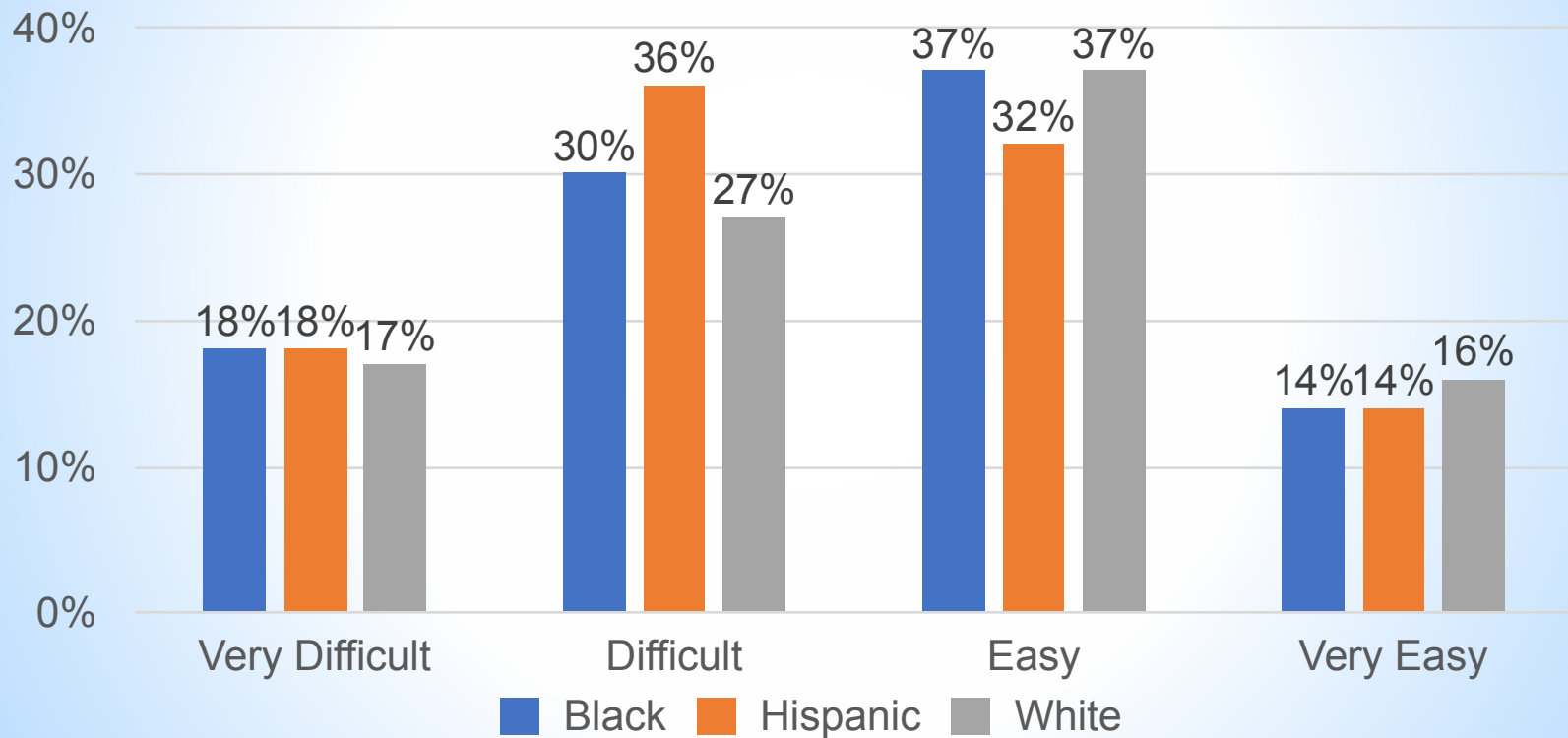
Spring Survey Highlights: Transition to Remote/Online

Level of Difficulty/Ease: Navigating Canvas



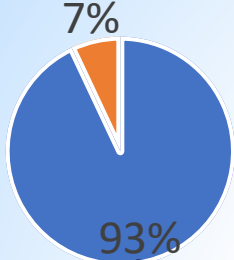
Spring Survey Highlights: Transition to Remote/Online

Level of Difficulty/Ease: Meeting Deadlines

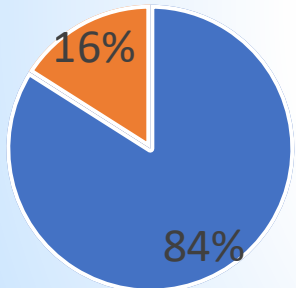


Summer IR Survey Highlights: Student Satisfaction

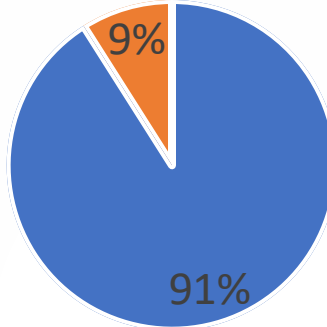
Assistance on how to use Canvas



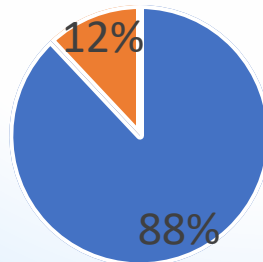
Interaction with Fellow Students



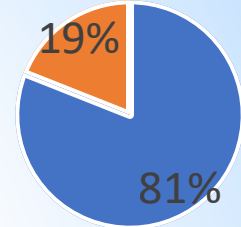
Information About Course Requirements



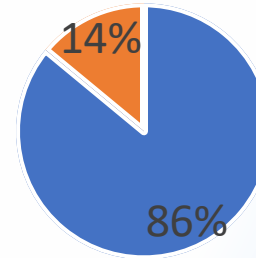
Availability of Course Material



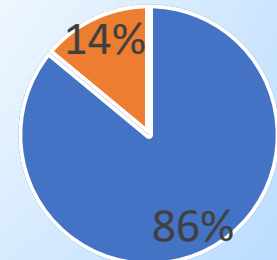
Interaction with Instructor



Financial Aid Services



Advising Services



Blue = Moderately Satisfied/ Satisfied/Highly Satisfied;
Red = Highly Dissatisfied/Dissatisfied
N=34

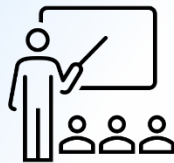
Trends in Utilization

Counseling via
Zoom/phone



3264
6321

Counseling via
virtual Workshops



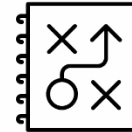
176

Guidance via
Call Campaign



541
669

Referrals for
Students
Completing Starfish



419

Student Success
contacts who need support



980
781

Academic
Advising via
Zoom



1067
1898

Academic
Advising Plans*



808

Tutor.com



600

Center for Male
Engagement



95 per wk
156 per wk

Student
Leadership &
Clubs



1298
7151

Office of Collegiate
Recovery



122
422

Athletics



400
908

Center on
Disability



435
1716

Single Stop



838**
427

Note: The top number for each is for Spring; the bottom is for Summer.

* First Times Students

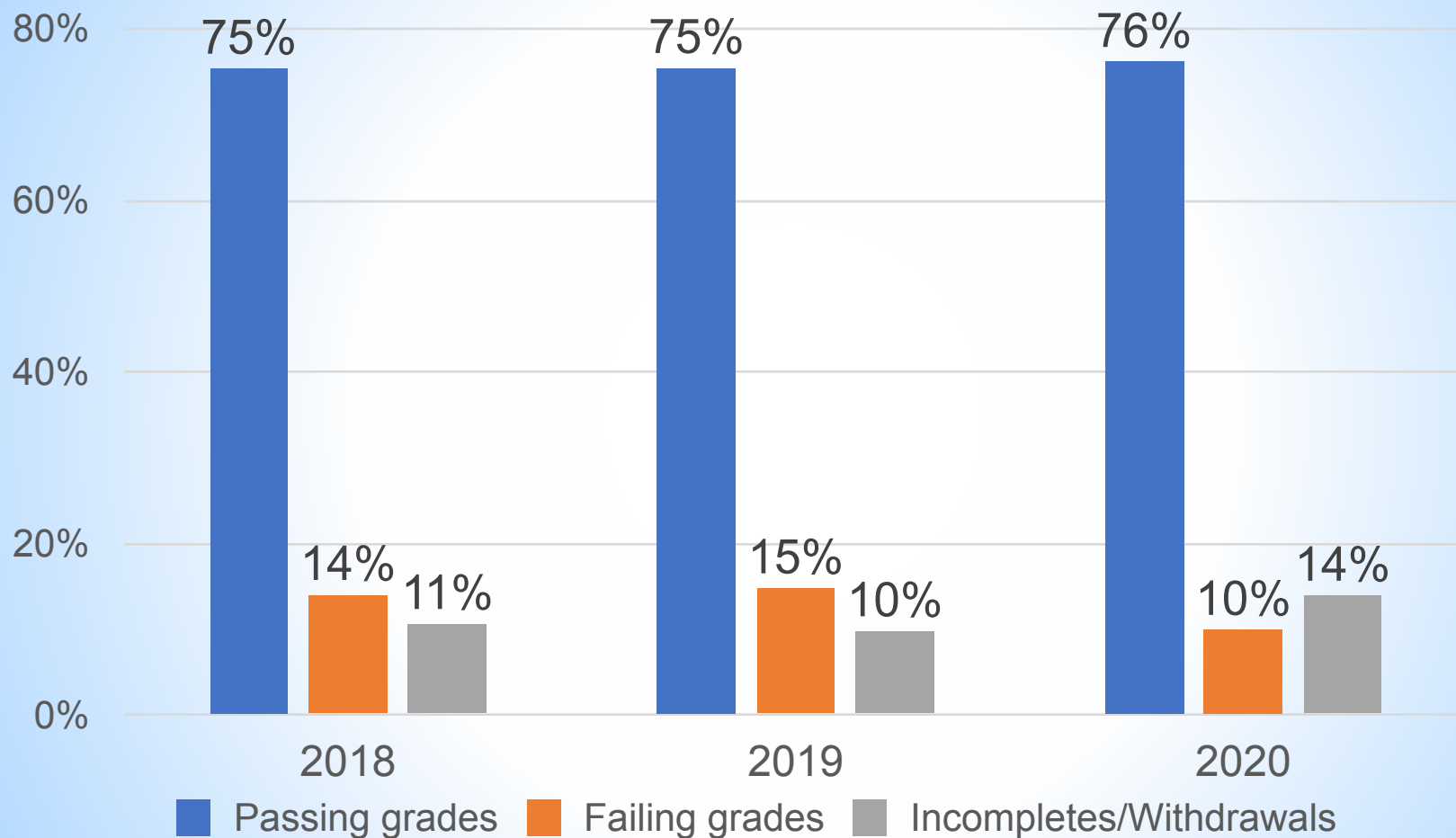
**Includes tax prep

Results from Spring '20

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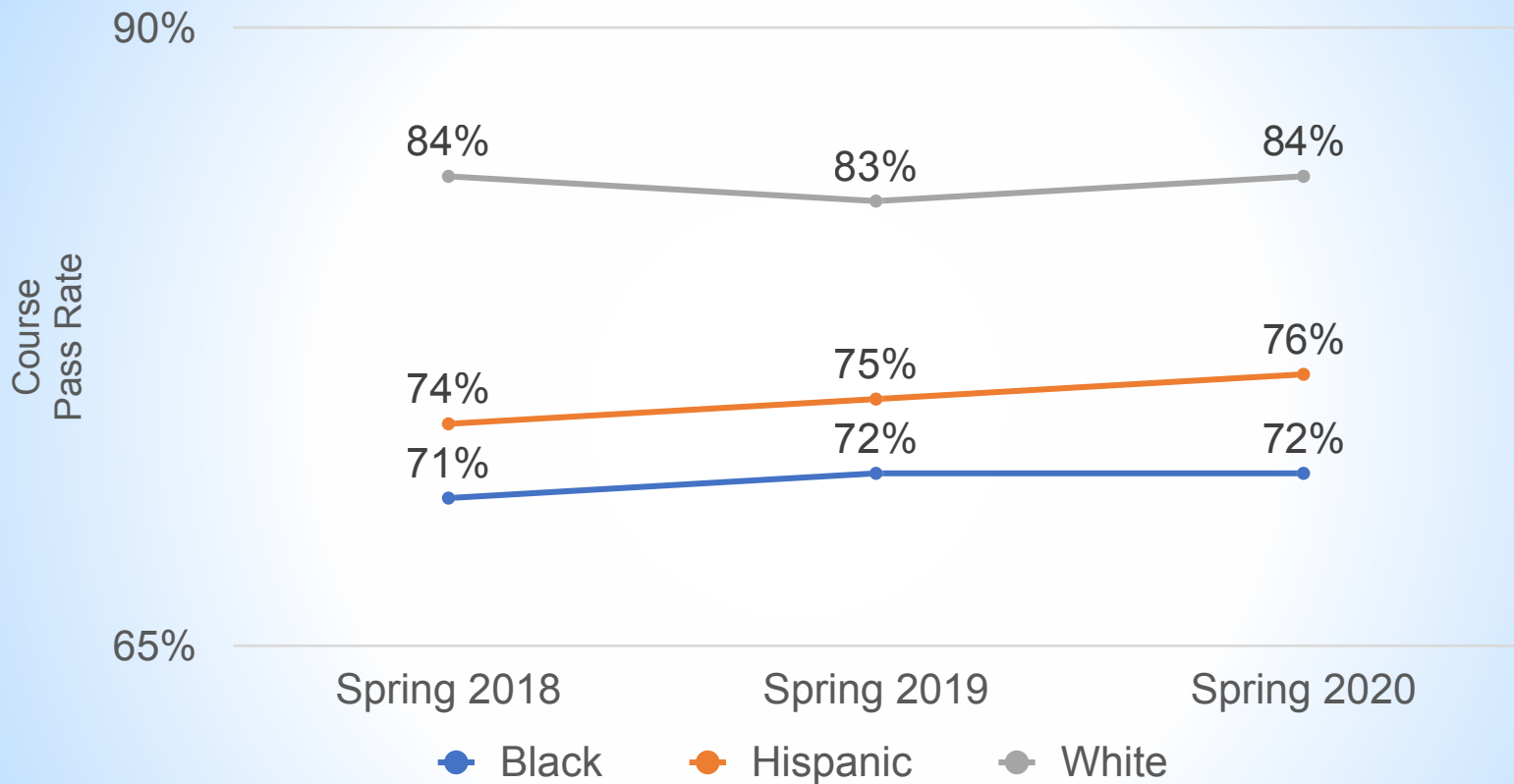
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Spring Outcomes: Course Pass Rates



Note: Any achievement gaps did not change significantly over the three semesters.

Spring Outcomes: Course Pass Rates by Race/Ethnicity (2018-2020)



Entrepreneurship Programs

Power Up Peer Learning

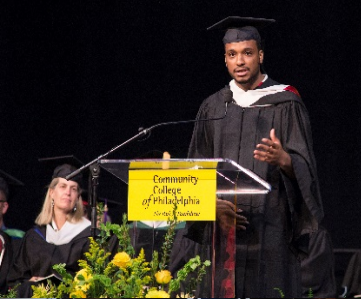
		# Businesses Admitted	# Dropped	# Completed	Rate
Disrupted Class	C11	25	0	25	100%
Fully Online	C12	29	0	29	100%

- Entire Peer Learning Curriculum (6 modules) had to be updated and adapted for a live zoom format for the class C12 which ran in May – July
- C13 will be fully online – 20 Businesses admitted

Power Up Workshops – All Online April – August

- **Topics:** Adapting Your Business Model in a COVID19 world; How to build profitable relationships in a Crisis; Restarting Your Restaurant Business; New Rules for Childcare Biz, etc.

Workshops	# Held	Attendees	Avg. Attendance
Existing	9	250	28
New	17	657	73
Total	26	907	101



Entrepreneurship Programs

Goldman Sachs Ten Thousand Small Businesses

		# Businesses Admitted	# Dropped	# Completed	Rate
Disrupted Class	C21	30	1	29	97%

- C22 – Postponed for Summer to allow for complete transition to Online
- 36 Scholars for Class starting 9/14/20; 13-15 deferrals to C23 (January 2021)
- 14 Week Curriculum converted to fully online in new format – same content, same supports
- Changed from One All Day Class to week-long modules with live Monday and Friday morning zoom webinars + weekly activities in between
- Applications for Winter Class down nationally
- Facilitated a total of 16 alumni weekly calls and 2 alumni clinic webinars. 20 participants on each call.



Plans for Fall 2020

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Plans for Fall 2020 Schedule

- Course schedule modified June 8th to online/synchronous sections
 - 1,886 face-to-face or hybrid sections converted
 - 1,534 online only (asynchronous) sections
 - 353 - online and synchronous (specific class meeting times) sections
- Communications to students alerting them to change
 - Emails
 - Text alerting students to emails
 - Emails alerting if course synchronous
 - Call campaigns

Corporate Solutions

Open Enrolment

Fall

- Resuming Face to Face Classes
 - Disrupted Gas Pipeline, Dental Assistant, Massage Therapy, Pathways classes
 - Monthly Emissions, ServSafe, Safety Inspection (Sept – December)
 - Industrial Maintenance Technician Pre-Apprenticeship Cohort (13 of 15 spots filled)
 - Employer Information Session for Pathways and Pre-Apprenticeship Programs 9/25/20
 - Certified Nurse Aide once Clinical Sites reopen to students



The Path to Possibilities™

Community College of Philadelphia

www.ccp.edu

Corporate Solutions

Open Enrolment

Fall 2020 Program Planning

- To quickly shift open enrollment programming to online learning, we focused heavily on our 3rd party distance vendors that we have worked in collaboration with for year. Previously we focused our program offerings 80% as in-person class programming.

We are offering the following number with each vendor:

- Ed2go Short Term: and Career Training classes: 18 courses
- UGotClass: 10 courses
- MindEdge Learning: 10 courses
- CCI (Condensed Curriculum): 8 courses
- Medical Careers Prep Academy: 1 - Dialysis Tech.
- **Total Vendor courses listed online and in catalog – 47**
- Noncredit Open Enrollment CCP Distance Courses that we are building in Canvas with curriculum providers or faculty-built programs
- **# of CCP Noncredit Distance Courses: 26 Courses**



Career Connections by the Numbers:

Student Engagement
June 1- August 28, 2020

Student Outreach Results

1343 calls/text to students to **667** unique students

Classroom Presentations:

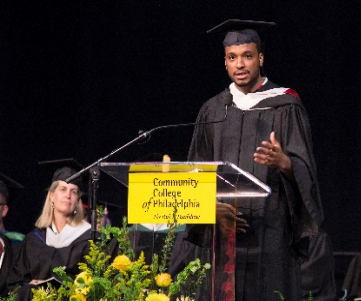
- **130** students (to-date) will access the following customized video recorded presentations to support 7 BHHS courses:
 - How to Write an Interview-Generating Resume
 - Virtual Interviewing Techniques
 - Big Interview Lesson and Activities

(The Faculty Classroom Presentation Online Request form was updated to offer virtual options and will be rolled out to faculty & staff during PD Week as a resource for the Fall semester)

<https://www.ccp.edu/forms/career-connections-empowerment-workshop-presentation-request-form>

Total number of workshops hosted: 2 workshops:

- How to Write an Interview-Generating Resume
- Virtual Interviewing Techniques



Questions / Discussion