Community College of Philadelphia

The Path to Possibilities.

MEETING OF THE BOARD OF TRUSTEES <u>Thursday, February 2, 2012– 3:00 p.m.</u> <u>Isadore A. Shrager Boardroom</u>

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Community College of Philadelphia

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<u>MEETING OF THE BOARD OF TRUSTEES</u> <u>AGENDA</u> <u>Thursday, February 2, 2012 – 3:00 p.m.</u> <u>Isadore A. Shrager Boardroom</u>

(1) Consent Agenda

- (a) Proceedings and Minutes of Decisions and Resolutions Meeting of January 5, 2012
- (b) Gifts and Grants
- (c) Dental Hygiene Program Audit
- (d) Mathematics Audit Follow Up Report
- (e) Information Technology Infrastructure Upgrade
- (f) Migration from Novell to Microsoft Active Directory
- (g) Resolution for a Capital Application to be Submitted to the Pennsylvania Department of Education – Creation of 10 Smart Classrooms
- (2) Report of the Chair
- (3) Report of the Student Outcomes Committee
- (4) Foundation Report
- (5) Report of the President
- (6) New Business

The Board meeting will be followed by Pennsylvania State Ethics Commission Training

Next Meeting: Joint Meeting of the Board of Trustees and Foundation Board Thursday, March 1, 2012, 3:00 p.m. Pavilion Cube – P2-3

Future Committee Meetings:

| Student Outcomes | Thursday, February 2, 2012 1:30 p.m. – Room M2-34 |
|------------------|---|
| Audit Committee | Tuesday, February 21, 2012 12:00 noon – Isadore A. Shrager Boardroom |
| Business Affairs | Wednesday, February 22, 2012 11:45 a.m. – Isadore A. Shrager Boardroom |

Upcoming Events:

| Pathways Magazine Launch & Breakfast | Wednesday, February 22, 2012 8:00 a.m. – C2-5 Center for Business and Industry |
|--|---|
| Law & Society Week | February 24-March 2, 2012 |
| Judge Edward R. Becker Citizenship Award | Monday, February 27, 2012 9:00 a.m. – C2-5 Center for Business and Industry |
| Spring Break – College Closed | March 5-10, 2012 |
| Phi Theta Kappa Induction | Saturday, March 17, 2012 12:00 noon – S2-19 Winnet Student Life Building - Great Hall |

COMMUNITY COLLEGE OF PHILADELPHIA Proceedings of the Meeting of the Board of Trustees Thursday, January 5, 2012 – 3:00 p.m.

Present: Ms. Fernandez, presiding; Mr. Bergheiser, Mr. Blatstein, Ms. Cunningham, Mr. Honickman, Mr. Lassiter, Representative Roebuck, Ms. Sumners Rush, Mr. Wetzel, Mr. White, Dr. Curtis, Ms. Bauer, Ms. Brown-Sow, Mr. Brown, Ms. DiGregorio, Ms. Garfinkle-Weitz, Dr. Gay, Dr. Hawk, Dr. Hirsch, and Ms. Ray

Ms. Fernandez opened the meeting and wished members of the Board a Happy New Year.

(1) <u>Consent Agenda – Board of Trustees</u>

Ms. Fernandez asked for a motion on the following Consent Agenda:

- (a) Proceedings and Minutes of Decisions and Resolutions Meeting of December 1, 2011
- (b) Gifts and Grants
- (c) Academic Program Audit: Liberal Arts: Honors Option Program
- (d) Modified Academic Program Audit: Diagnostic Medical Imaging

Ms. Sumners Rush moved, with Mr. Wetzel seconding, that the Board approve the Consent Agenda. The motion carried unanimously.

(2) <u>Report of the Chair</u>

(2a) Joint Meeting of the Board of Trustees and Foundation Board

Ms. Fernandez reminded members of the Board that the March 1, 2012 Board meeting will be a joint meeting of the Board of Trustees and Foundation Board. She stated that the joint meeting will be a facilitated discussion of resource development.

(2b) February 2, 2012 Board Meeting

Ms. Fernandez informed the Board that the bulk of the February 2, 2012 Board meeting will be devoted to ethics training that the Board has committed to undertake every two years. The training will be conducted by the Pennsylvania State Ethics Commission.

(2c) Board of Trustees Retreat

Ms. Fernandez reported that the Board of Trustees Retreat is scheduled for Tuesday, January 17, 2012 in Room C2-5. A continental breakfast will be available at 8:00 a.m. and the retreat will begin promptly at 8:30 a.m. and will conclude no later than 4:30 p.m.

Ms. Fernandez stated that the College has utilized the Association of Governing Boards, the national trustee association for university trustees, to interview potential experienced facilitators. She stated that Ms. Trudi Blair, an experienced facilitator, whose background includes a 25+ year business career, holding a wide variety of positions in the areas of strategic planning, marketing, and finance and engineering, has been selected as the facilitator for the retreat. Ms. Fernandez stated that Ms. Blair has also been a college trustee herself, until recently serving as Board Chair of Wilson College in Chambersburg, Pennsylvania.

Ms. Fernandez stated that Ms. Blair has been provided with many materials about the Board and the College, as well as detailing for her some of the interests individual trustees provided for potential retreat topics (governance, trustee roles/responsibilities, succession planning, how trustees can advance the College, etc.). Ms. Fernandez reviewed a proposed tentative agenda for the Retreat. She stated that once the agenda has been finalized, the agenda and a short reading will be forwarded to the Board.

Several members of the Board asked whether part of the Board Retreat will be dedicated to a discussion of long-term financial planning challenges.

Ms. Fernandez stated that there are many topics that the Board will be discussing at the retreat with the main focus being on governance and board responsibilities. She stated that at the end of the retreat an action plan will be agreed upon on issues that the trustees can work on during the coming months.

(3) Foundation Report

Mr. Wetzel reported that the Foundation Board met on November 10, 2011.

Mr. Wetzel reported that to date, the 2012 Annual Fund has raised \$59,021. He stated that as of the end of December, only three Trustees have supported the Annual Fund. Mr. Wetzel encouraged Board members to submit their gift.

Mr. Wetzel reported that for the current fiscal year, the Foundation has raised approximately \$1.6 million, which includes a \$1.2 million gift from the Gilroy and Lillian P. Roberts Foundation.

Mr. Wetzel reported that the Golf Tournament will be revamped. Foundation Board member, Mr. George Burrell, has taken the lead on the event. He has secured Congressman Chaka Fattah as the honorary chair of the golf committee and Ms. Rhonda Cohen will chair the

tournament committee and work with the College to secure other high profile guests and sponsors. Mr. Wetzel stated that the tournament is tentatively scheduled for July 30, 2012 at Commonwealth National Golf Club in Horsham.

Mr. Wetzel reported that the Pathways Awards event will be moved to a dinner event. He stated that staff are currently working on building a high-profile committee who will bring visibility to the event. The event will be held in fall 2012.

Mr. Wetzel reported that a reception will be held on April 6, 2012 honoring Sandy and Burt Klein who have provided funding to name The Cube in the Pavilion Building.

Mr. Wetzel reported that on December 2 and 3, 2011, the Foundation worked with celebrity photographer Mr. Whitney Thomas to coordinate two fund raising events on campus. He stated that Chef G. Garvin was featured on December 2 for a book signing and a private dinner party. On December 3, the Pavilion was transformed into an elegant venue with dancing, photography, food and drink for 400 of Whitney's friends. All of the events brought a new audience to the College.

(4) <u>Report of the President</u>

(4a) <u>Professional Development Week</u>

Dr. Curtis reported that Professional Development Week is scheduled for January 9-13, 2012. The opening day session is on Monday, January 9, 2012. Ms. Fernandez will be delivering greetings to the College community on behalf of the Board.

(4b) <u>Budget Update</u>

Dr. Curtis reported that the City of Philadelphia had notified the College that the City's original decision to cut City funding to the College by 2% has been reversed. He stated that the College had submitted an impact statement to the City outlining the negative consequences of a mid-year reduction of City funding.

Dr. Curtis reported that the Commission for Community Colleges has reported that midyear State reductions are now a likely possibility in Harrisburg. He stated that the State's Budget Secretary has already announced a half billion dollar shortfall in state revenue. Dr. Curtis stated that it is unclear how that process may affect higher education, but in light of the budget cuts that were imposed on all sectors of public higher education this year, including CCP, the College is assuming a "worst case scenario" for planning purposes.

Dr. Curtis reported that student enrollment last fall had flattened after two years of record-breaking credit enrollment at the College. He stated that enrollment to date for spring 2012 has declined from a year ago. Dr. Curtis stated that while there is still time for additional students to register, we have been consistently running at least 5 percent behind spring 2011

numbers. Dr. Curtis stated that new changes in financial aid regulations will impact the College with the summer 2012 session. While the College cannot estimate the final number of students and tuition dollars the College would lose until much closer to the start of the Summer term, there is no doubt that the new regulations will have a detrimental effect on our students and on their ability to continue their education.

Dr. Curtis outlined a number of steps being taken to reduce expenditures. He stated that the cumulative effect of the steps is projected to be approximately \$500,000 in budget savings.

(4c) City Budget Request

Dr. Curtis reported that the College's Budget Request for fiscal year 2012-13 had been sent to the Mayor in December. He stated that the College had requested an additional \$2 million in City funding.

Dr. Curtis reported that as part of the City budget process, he and Dr. Hawk had met with Ms. Rebecca Rhynhart, budget director, City of Philadelphia, earlier in the day. He stated that the College will receive a formal letter from the City to justify the increase in City funding as well as provide an impact statement should City funding to the College be cut by 2%, 4%, and 5%. Dr. Curtis stated that the budget request to the State on behalf of the community colleges will be made by the Pennsylvania Commission for Community Colleges.

(4d) On-Campus Events

Dr. Curtis reported that the College had hosted Mr. Noah Brown, president and CEO, Association of Community College Trustees, as our national speaker for the Leadership Institute class and alumni on December 16, 2011.

Dr. Curtis reported that the Celebration of the Stars and Holiday celebration took place on December 20, 2011. He thanked Ms. Fernandez for attending.

(5) <u>New Business</u>

There was no new business discussed.

(6) <u>Next Meeting</u>

The next meeting of the Board of Trustees is scheduled for Thursday, February 2, 2012 at 3:00 p.m. in the Isadore A. Shrager Boardroom.

The meeting adjourned at 3:35 p.m. The Board reconvened in Executive Session.

COMMUNITY COLLEGE OF PHILADELPHIA Meeting of the Board of Trustees Thursday, January 5, 2012 – 3:00 p.m. MINUTES OF DECISIONS AND RESOLUTIONS

Present: Ms. Fernandez, presiding; Mr. Bergheiser, Mr. Blatstein, Ms. Cunningham, Mr. Honickman, Mr. Lassiter, Representative Roebuck, Ms. Sumners Rush, Mr. Wetzel, Mr. White, Dr. Curtis, Ms. Bauer, Ms. Brown-Sow, Mr. Brown, Ms. DiGregorio, Ms. Garfinkle-Weitz, Dr. Gay, Dr. Hawk, Dr. Hirsch, and Ms. Ray

Ms. Fernandez opened the meeting and wished members of the Board a Happy New Year.

(1) <u>Consent Agenda – Board of Trustees</u>

The Board approved the following Consent Agenda:

- (a) Proceedings and Minutes of Decisions and Resolutions Meeting of December 1, 2011
- (b) Gifts and Grants
- (c) Academic Program Audit: Liberal Arts: Honors Option Program
- (d) Modified Academic Program Audit: Diagnostic Medical Imaging
- (2) <u>Report of the Chair</u>

(2a) Joint Meeting of the Board of Trustees and Foundation Board

The March 1, 2012 Board meeting will be a joint meeting of the Board of Trustees and Foundation Board.

(2b) February 2, 2012 Board Meeting

The February 2, 2012 Board meeting will be devoted to ethics training that the Board has committed to undertake every two years.

(2c) <u>Board of Trustees Retreat</u>

The Board of Trustees Retreat is scheduled for Tuesday, January 17, 2012 in Room C2-5. A continental breakfast will be available at 8:00 a.m. and the retreat will begin promptly at 8:30 a.m. and will conclude no later than 4:30 p.m.

(3) <u>Foundation Report</u>

The Foundation Board met on November 10, 2011. To date, the 2012 Annual Fund has raised \$59,021. For the current fiscal year, the Foundation has raised approximately \$1.6 million, which includes a \$1.2 million gift from the Gilroy and Lillian P. Roberts Foundation.

The Golf Tournament is tentatively scheduled for July 30, 2012 at Commonwealth National Golf Club in Horsham.

The Pathways Awards event will be moved to a dinner event and will be held in fall 2012.

A reception will be held on April 6, 2012 honoring Sandy and Burt Klein who have provided funding to name The Cube in the Pavilion Building.

On December 2 and 3, 2011, the Foundation worked with celebrity photographer Mr. Whitney Thomas to coordinate two fund raising events on campus.

(4) <u>Report of the President</u>

(4a) <u>Professional Development Week</u>

Professional Development Week is scheduled for January 9-13, 2012.

(4b) <u>Budget Update</u>

The Board was provided with an update on the status of city and state funding, enrollment and strategies to reduce expenditures.

(4c) <u>City Budget Request</u>

The College's Budget Request for fiscal year 2012-13 was sent to the Mayor in December.

(4d) On-Campus Events

The College had hosted Mr. Noah Brown, president and CEO, Association of Community College Trustees, as our national speaker for the Leadership Institute class and alumni on December 16, 2011.

The Celebration of the Stars and Holiday celebration took place on December 20, 2011.

(5) <u>New Business</u>

There was no new business discussed.

(6) <u>Next Meeting</u>

The next meeting of the Board of Trustees is scheduled for Thursday, February 2, 2012 at 3:00 p.m. in the Isadore A. Shrager Boardroom.

The meeting adjourned at 3:35 p.m. The Board reconvened in Executive Session.

Community College of Philadelphia Office of Institutional Advancement Record of Grants and Gifts for the February 2012 Meeting of the Board of Trustees

GRANTS

| | Prior Balance | Current Month | Year-to-Date | Grant Goal |
|------------------------|---------------|---------------|--------------|-------------|
| Total Grant Dollars | \$25,953,659 | \$94,869 | \$26,048,528 | \$7,000,000 |
| Total Number of Grants | 24 | 4 | 28 | |

Summary by Grant Type:

| | Prior Balance | Current Month | Year-to-Date |
|--------------------------|---------------|---------------|--------------|
| Government/Public Grants | | | |
| Federal | \$23,655,780 | \$55,002 | \$23,710,782 |
| State | \$1,244,811 | | \$1,244,811 |
| Local | \$240,136 | | \$240,136 |
| Private Grants | | | |
| Corporation | | | |
| Foundation | \$812,932 | \$39,867 | \$852,799 |
| | | | |
| Grant Total | \$25,953,659 | \$94,869 | \$26,048,528 |

GIFTS

Summary by Gift Type:

| Gifts to the Foundation (\$5,000+) | Name | Amount | Purpose |
|------------------------------------|------|----------|-------------|
| Harold A. Honickman | | \$10,000 | Annual Fund |
| A.E. Piscopo | | \$5,000 | Annual Fund |
| United Concordia | | \$5,000 | Scholarship |
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| Gifts In-Kind | | | |
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COMMUNITY COLLEGE OF PHILADELPHIA Office of Institutional Advancement Monthly Summary of Grants and Gifts February 2012

Federal Grant

The National Science Foundation (subcontracted through the University of Puerto Rico) has funded the CNH-Ex: The Collapse of the Ancient Maya: Interdisciplinary Research on Society and the Environment grant for \$55,002. This grant supports a collaboration between the University of Puerto Rico and Community College of Philadelphia to conduct an exploratory, multi-disciplinary study in Belize, Central America, on the cultural and environmental conditions at the Maya population and environment tipping point and on the long-term consequences of those conditions as evident in the present-day environment. Other grant partners include George Mason University and Humboldt State University. (Fully executed contract not yet received.)

Foundation Grants

The Bank of America Foundation has funded the Achieving the Dream at Community College of Philadelphia-Developmental Workshops grant for \$25,000. Since improving student performance in gatekeeper coursework is a key part of the Achieving the Dream initiative, the College has developed several innovative initiatives related to developmental education. Support from the Bank of America Charitable Foundation, Inc. will enable the College to provide accelerated reading and math workshops that target the basic skills students need to succeed in gatekeeper courses.

The Gap Foundation has funded the Skills for America's Future Program grant for \$6,665. This program is designed to help prepare students of partner community colleges for the workforce through on-campus and in-store learning, scholarship and employment opportunities. Selected students will receive a scholarship for \$1,000 each. Gap store leadership will provide in-store job shadowing and facilitated learning sessions for a select group of students twice annually and conduct on-campus interviewing for seasonal and full-time sales and supervisory roles at Gap stores.

The Independence Blue Cross Foundation has funded the Nurses for Tomorrow: Undergraduate Nursing Scholarships grant for \$8,202. This grant will provide first- and second-year nursing students with a scholarship to offset tuition and additional expenses.

STUDENT OUTCOMES COMMITTEE OF THE BOARD OF TRUSTEES

MINUTES Thursday, January 5, 2012 1:30 p.m. – M2-34

- Presiding: Dr. James Roebuck, Jr.
- **Present:** Dr. Stephen Curtis, Ms. Varsovia Fernandez, Dr. Judith Gay, Dr. Samuel Hirsch, Ms. Dorothy Sumners Rush
- Guests: Dr. Mary Anne Celenza, Ms. Theresa Grady, Mr. Brenton Webber

(1) Executive Session

There was a discussion of Honorary Degree nominations submitted by Board members.

(2) <u>Public Session</u>

(a) Approval of Minutes of December 1, 2011

The minutes were accepted.

(b) Modified Program Audit: Dental Hygiene Program

Dr. Celenza presented positive highlights reflected in the modified Dental Hygiene Program Modified Audit: (1) faculty attention to student retention; (2) faculty attention to curricular revision; (3) faculty attention to program accreditation standards; and, (4) faculty attention to the community. Dr. Celenza also mentioned a recent development, not reflected in the audit – a discussion about having a series on CCPTV. Finally, Dr. Celenza identified the next steps for the program: (1) increase efforts to help students persist; and, (2) increase the use of technology.

Board members wanted to know how people find out about the program. Ms. Grady responded that some are dental assistants who want to move up to the position of dental hygienist. Some approach the College thinking that the program is for dental assisting. Not many come to the program straight out of high school. Ms. Grady said that she has found through high school visits that it is not initially seen as an attractive career field by students. Dr. Hirsch stated that that when potential students visit the College, they do a rotation through the health career labs and have an interactive experience of making a model. That approach has been helpful. Ms. Grady was also asked about other career opportunities for dental hygienists. She responded that some dental hygienists practice on their own and some go into areas like sales. Dr. Curtis mentioned that two things that stand out in his mind about the dental hygiene program are the free dental clinic that the program operates and the alumni survey showing that the average salaries of graduates tend to be at the top of the list.

There was a discussion about student persistence in the program – do students fail to complete the program because they do not need to graduate to practice? Ms. Grady stated that in order to sit for the credentialing exam, students must complete an accredited program; after getting a license, there is a requirement for continuing education to maintain it. The program is challenging and life circumstances sometimes interfere with program completion. Faculty, however, are very engaged in thinking about student success and constantly survey students to check on them.

Motion: The Student Outcomes Committee recommends that the Board of Trustees accept the Dental Hygiene Modified Program Audit and re-certify the Dental Hygiene Program for five years.

(c) Math Audit Update

Dr. Celenza stated that Department Head Brenton Webber would report on the follow up to the follow up report that the Mathematics Department last provided to the Student Outcomes Committee of the Board. Mr. Webber stated that the department had completed the follow up to all of the recommendations from the audit that are currently due, including: (1) creation of an enrollment management plan; (2) creation of a faculty improvement plan; (3) creation of an assessment plan; and, (4)completion of course documentation.

There was a discussion of Math 263, which has been low-enrolled in the past. According to Mr. Webber, the Department now has a dual enrollment effort for Math 163 and 263 with Masterman High School. Other ways to attract enrollment were discussed including: College advertisements; the Colonial Math Challenge sponsored by the Department for high school students; speaker series; encouraging students to consider getting a joint degree. Also, some students who have participated in a supplemental instruction initiative have re-discovered an interest in mathematics. Other ideas from the Student Outcomes Committee included partnering with businesses to sponsor events and connecting with students through events like the City-wide chess tournament.

Action: The Student Outcomes Committee recommends accepting the Mathematics Audit follow up report and recommends that the Board of Trustees require a followup report Spring 2013 on implementation of the enrollment management plan and the assessment plan.

(d) Presentation of Student Outcomes at Board Retreat This topic was not discussed. The meeting was adjourned.

(3) <u>Next Meeting</u>

The next meeting of the Student Outcomes Committee of the Board is February 2, 2012 at 1:30 p.m. in conference room M2-34.

Attachments

Minutes of December 1, 2011 Modified Program Audit: Dental Hygiene Program Mathematics Audit Update Report

COMMUNITY COLLEGE OF PHILADELPHIA

STUDENT OUTCOMES COMMITTEE OF THE BOARD OF TRUSTEES

MINUTES Thursday, December 1, 2011 1:30 p.m. – M2-34

Presiding: Ms. Stacy Holland

- **Present:** Ms. Helen Cunningham, Dr. Stephen Curtis, Ms.Varsovia Fernandez, Dr. Judith Gay, Dr. Samuel Hirsch, Dr. James Roebuck, Ms. Lydia Hernández Vélez
- **Guests:** Dr. Mary Anne Celenza, Ms. Sally Rensch, Ms. Deborah Rossi, Mr. Brian Seymour, Dr. Sharon Thompson

(1) <u>Executive Session</u>

No Executive Session was held.

(2) <u>Public Session</u>

(a) Approval of the Minutes of November 3, 2011 The minutes were accepted.

(b) Academic Program Audit: Liberal Arts – Honors Option Program (Action Item)

Dr. Thompson and Mr. Seymour gave an overview of the Liberal Arts – Honors Option Program. The Honors Program became a curriculum in 2006. The goals are to expand the program by offering it at other sites and to increase persistence to graduation. Among the unique aspects of the program are: students who have not traditionally been thought of as "honors" students become successful in the program; the program has an emphasis on getting students to communicate effectively, both in writing and orally; students can participate in the program part-time after a full-time semester; students who are not in "honors" can take an honors section of some courses.

There was a discussion about what is necessary to increase enrollment and persistence to graduation. Mr. Seymour mentioned marketing as one important need. He believes the program creates a learning community within the College that is appealing to students and that can be marketed to potential students. The program uses high impact practices. Enrollment is now at about 120 students. Enrollment is actually at capacity for the current main campus

facility. They have tried to expand the program to the Northeast Regional Center but have not been successful. Four year colleges sometimes make attractive offers to students before they graduate. We need to give students a reason to stay. Recently a student club and an alumni club were started.

Action: The Student Outcomes Committee of the Board agreed to recommend the following to the Board of Trustees: Accept the academic program audit for the Liberal Arts – Honors Option Program and approve the Program for five years.

(c) Modified Academic Program Audit: Diagnostic Medical Imaging Audit (Action Item)

Dr. Celenza gave an overview of the program which she described as excellent. The Program provides a quality education and is careful in monitoring and supporting students. She cited the exceptional certification exam results for graduates, the strong advisory committee and the fact that the program has had an assessment plan in place since 2003. The one issue of concern is student retention. A unique aspect of the College's program is that we do not just teach x-ray. Students learn a broad range of imaging modalities.

Ms. Fernandez asked if the College has a relationship with St. Christopher's Hospital. Ms. Rensch said that St. Christopher's has its own program. The College uses Children's Hospital of Philadelphia (CHOP).

Ms. Fernandez asked whether the College has formed any partnerships such as with General Electric (GE) to get equipment. Ms. Rensch stated that the College has tried to get off line equipment in the past but has not been successful. The College has used Perkins funding to obtain equipment. Currently the program does not have a desperate need for equipment.

There was a discussion of new avenues for the program. Currently they are interested in CT and MR training. According to Ms. Rensch, there are jobs in the area of women's imaging. The advisory committee suggested that this is a good area for growth. Dual certification may be possible for some students. Each modality requires another certification exam, however. Ms. Rensch also mentioned that as of 2014, people will need an associate's degree to work in the field.

Ms. Fernandez asked to have a tour of the facility. The Dean will make the arrangements.

Action: The Student Outcomes Committee of the Board agreed to recommend the following to the Board of Trustees: Accept the modified program audit for

the Diagnostic Medical Imaging Program and approve the Program for five years.

Next Meeting

The next meeting of the Student Outcomes Committee is scheduled for **Thursday**, **January 5**, **2012** at **1:30** p.m. in M2-34.

Attachments

Minutes of November 3, 2011 Liberal Arts – Honors Option Program Audit Diagnostic Medical Imaging Audit

Community College of Philadelphia

Division of Mathematics, Science and Health Careers

Modified Academic Program Audit

Dental Hygiene Program

Authors: Francesca DiRosa

Theresa Grady

November 17, 2011

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I. DESCRIPTION OF THE PROGRAM

The Dental Hygiene Program prepares graduates to be competent oral health clinicians and educators with the ability to develop effective oral health programs that can be utilized in private practice sites, schools and alternative practice settings in the community. The clinical training is conducted on campus in a 16-chair, free dental hygiene clinic. Students have the opportunity to treat diverse patient populations, many with advanced periodontal disease.

The Dental Hygiene Program is designed so that students, upon matriculation, can complete the program in 24 consecutive months. To qualify for the Associate in Applied Science (A.A.S.) degree in Dental Hygiene, students must complete 83 credit hours as prescribed and must maintain an overall 2.50 GPA and no grade below a "C" in any course.

Graduating Dental Hygiene students are eligible to take the Northeast Regional Board Examination and the National Board Dental Hygiene Examination.

Accreditation:

The Dental Hygiene Program is accredited by the Commission on Dental Accreditation of the American Dental Association, a specialized accrediting body recognized by the Council on Post-Secondary Accreditation and the U.S. Department of Education.

II. MISSION AND GOALS

The Dental Hygiene Program provides low cost, high-quality, integrated, collegiate level, academic and professional education, to a diverse student population. Dental Hygiene students are educated and trained to serve as dental hygienists who provide dental care and dental education to individuals in the community. They also learn how to function as integral members of the dental team so that they can provide ethical, quality patient care which is assessed, planned, implemented and evaluated in a safe and service oriented environment. Students are also encouraged to be life-long learners who review the current research, which will enable them to make informed decisions regarding patient education, quality patient care and service to a multicultural community.

III. PROGRAMATIC STUDENT LEARNING OUTCOMES:

Upon successful completion of the Dental Hygiene Program, graduates will be able to:

- Qualify for all national and regional examinations required to obtain licensure as a Registered Dental Hygienist (RDH) in the Commonwealth of Pennsylvania.
- Work effectively as a team member and make decisions regarding dental hygiene services that reflect critical thinking and problem solving.
- Demonstrate quality patient care and disease prevention for patients with a variety of oral health needs while using the phases of assessment, planning, implementation and evaluation in a safe and service-oriented environment.

- Review contemporary scientific literature in the dental hygiene field which will enable the graduate to remain mindful of current trends.
- Formulate informed decisions using evidenced-based patient-centered dental hygiene care for all.
- Manage patient treatment and information, ensuring confidentiality and compliance with relevant legislation and ethical responsibilities.

IV. PREVIOUS PROGRAM AUDIT ACTIONS

In 2000 an internal program audit was completed for the Dental Assisting Hygiene Program (now known as the Dental Hygiene Program). The findings from that DAH audit were as follows:

Recommendation 1: Since a number of students were entering the Program with dental assisting experience they will be given the opportunity to apply for Advanced Standing. Candidates for Advanced Standing must pass the Dental Assisting National Board Examination and have current Certified Dental Assistant status. Advanced Standing students will be given the opportunity to receive credit by examination for DAH 101: Basic Dental Sciences, DAH 151: Clinical Dental Assisting I, DAH 152: Clinical Dental Assisting II, DAH 105: Practice Administration and DAH 171: Preventive Dentistry. The program will be implemented in Summer 2001.

Outcome: The Advanced Standing Program was created and students were able to test out of certain DAH courses. This program lasted from Summer 2001 until Summer 2004. The initiative ended due to the elimination of the Dental Assisting portion of the Program.

Recommendation 2: DAH students will be surveyed to measure the academic climate and to assess the effectiveness of the academic support program that has been initiated.

Outcome: Rather than surveying the students at the end of the semester, the faculty decided to measure the success of the academic support program by utilizing the rate of student success in the clinic courses. A number of initiatives have been implemented to address the concerns of students which center mostly on completing the required tasks on time. For example, the FLAG program as described on the next page and the addition of a practice session for students to review their mastery of certain dental hygiene skills have been instrumental in establishing a supportive and encouraging environment for the students. Recently the retention rate has increased and pass rates continue to be excellent. The academic support program and the assessment of student outcomes is ongoing.

Recommendation 3: Course competencies will be evaluated at the end of each semester according to the curriculum plan. If curriculum modifications are needed, a plan will be developed by Spring 2001.

Outcome: Course competencies are evaluated at the end of every semester at the faculty meeting. Outcome measures are reviewed and discussions as to needed changes occur. One example of outcome of this review is the fact that the curriculum underwent a major change in 2004.

Recommendation 4: The Program will continue to work with Educational Support Services to focus on recruitment efforts that target minority students at the high school level. The Program will invite Culture, Science and Technology students with a dental interest to a DAH Program Information Session. An advising and mentoring program will be developed in Spring 2001 and initiated in Fall 2001.

Outcome: In order to recruit students to the program, faculty participated in lunch-time table information sessions, high-school visits, and open houses. In addition the Curriculum Coordinator has developed a power-point presentation which highlights key aspects of the program. Also, the Dean and the Department Head have worked with Admissions to produce information for recruiters which enable them to better explain Allied Health programs to potential students. Dental Hygiene faculty also host a student table clinic session each year. During this event dental hygiene students present their research on a particular aspect of dental care to the College community. The number of minority students accepted into the dental hygiene program has increased from Fall 2009 to Fall 2010 by an average of 10%.

The faculty have also created an advising and mentoring program whereby each faculty member is responsible for a certain number of students. This program enables the faculty to have frequent contact with students outside of the classroom so that they can monitor their progress, alert students to potential problems in time for them to be remedied and provide support for the students as they navigate a challenging program. Full-time faculty also participate in the academic advising of dental hygiene students In addition, faculty have implemented the FLAG system (Feeling Lucky about your Goal), a stress reduction workshop, and have instructed students to write a daily goal to focus their attention on tasks that need to be completed. Retention in the program has changed from 72% in 2010 to 83% in 2011.

Recommendation 5: The DAH faculty will submit DAH 247 and DAH 248 to the Written and Scientific Committees in Spring 2001 so that one multidimensional general education requirement will be met by the program.

Outcome: These courses were submitted and accepted by the committees. However, the General Education curriculum was changed in Fall 2009 and the former General Education requirements are no longer active.

V. RECOMMENDATIONS AND HIGHLIGHTS OF RECENT ACCREDITATION VISITS

A) 2002 REAPPROVAL RECOMMENDATIONS AND ACTIONS TAKEN

In 2004, the Dental Program implemented a curriculum revision that eliminated the Dental Assisting Certificate Program (Phase I) from what, to that point in time, was the Dental Assisting Hygiene Curriculum. "The proposed revision was rooted in results of the 2000 Dental Assisting Hygiene Curriculum Academic Audit and the April 2002 Accreditation Site Visit from the Commission on Dental Accreditation of the American Dental Association." (Dental Assisting Hygiene Curriculum Revision Proposal; 2004; Pg.1)

During the Accreditation Site visit, team members observed that the Dental Assisting portion of the Dental Assisting Hygiene Curriculum (Phase 1) was not meeting its program goals. It was not graduating Dental Assistants who were entering the workforce. The Dental Assisting graduates were applying to the Dental Hygiene Program (Phase II) and continuing their education. Retention and academic performance data, from Spring 1994 to Spring 2000, indicated that out of the 150 graduates of the Dental Assisting Program, 130 (85.6%) entered the Dental Hygiene Program. In addition, a number of students entering the program already had received informal, on the job training as a Dental Assistant. Although not a formal recommendation from the visiting committee, the Dental Assisting phase as a ladder to the Dental Hygiene Program was deleted from the Program two years after the site visit based on a review of the data collected. This change in curriculum design resulted in appropriate course content being integrated into existing courses and new courses being proposed to meet the needs of the evolving profession. Hence, PC Applications CIS 103 was added to the curriculum to prepare students for usage of the technology presented in the clinical courses and licensing examinations. Introduction to Biochemistry (CHEM 118) as a separate course was deleted given that the accreditation body (ADA) had decreased the emphasis on Biochemistry in the Dental Hygiene National Board examination. Finally, the existing Nutrition in Dentistry (DAH 165) was redesigned as Nutrition and Biochemistry (DAH 165) to focus more attention on the integration of biochemistry and nutrition as is mandated by the accreditation agency. A complete description of the course revisions, deletions, and additions can be found in the April 23, 2004 Curriculum Revision Proposal.

In the April 2002 Accreditation Draft Report, the only recommendation rendered was related to Standard 5-1: Health and Safety Provisions.

Recommendation: "Policies on blood-borne and infectious diseases be made available to all applicants for admissions."

Program Response: At the time of the site visit, the related policies were given only to the students who were admitted into the Dental Assisting Hygiene Program, not to applicants. In response, the College and Program policies for blood-borne and infectious

diseases were placed on the College's Dental Assisting Hygiene Web Page for applicants, students, and patients to peruse. Also, the Counseling staff, and the Welcome Center, Information Center, and Career Center staff were all informed of the existence of the web-page. These Offices also posted a hard copy of the policies for applicants' review. As a result of the quick action taken, the Program was reapproved with no further reporting requirements.

B) 2009 REAPPROVAL RECOMMENDATIONS AND ACTIONS TAKEN

In the Fall 2008, the Dental Hygiene Program carried out a self study and had its re-approval accreditation site visit on February 12-13, 2009. After review of the self study and the subsequent on-site visit, the visiting Committee "determined that the first year dental hygiene students did (sic) not receive sufficient clinical practice time and learning experiences." At that time, the Dental Hygiene pre-clinical experience consisted of two 15- week semesters, totaling 4 hours of lecture and 9 hours of preclinical experience. During the Fall semester, the preclinical course (DH 191) included 2 hours of lecture and 3 hours of preclinical experience; in the Spring semester, the second pre-clinical course (DH 192) consisted of 2 hours of lecture and 6 hours of pre-clinical experience. The Committee found this clinical practice distribution to be insufficient to meet Standard (2-14) and recommended the following:

Recommendation: "The number of hours of clinical practice scheduled must ensure that the students attain clinical competence and develop appropriate judgment. Clinical practice must be distributed throughout the curriculum."

Intent: "Sufficient practice time and learning experiences should be provided during preclinical and clinical courses to ensure that students attain clinical competence. The number of hours devoted to clinical practice time should increase as the student's progress toward the attainment of clinical competence."

The pre clinical course should have at least six hours of clinical practice per week. As the first- year students begin providing dental hygiene services for patients, each student should be scheduled for at least eight to twelve hours of clinical practice time per week. In the final pre-licensure year of the curriculum, each second-year student should be scheduled for at least twelve to sixteen hours of practice with patients per week in the dental hygiene clinic.

Program Response: Based upon this recommendation, the Program added an additional preclinic session to DH 191, revising the course to consist of 2 hours of lecture and 6 hours of pre-clinical experience. A course and curriculum revision was submitted to the appropriate College committees. On the basis of the 2009 accreditation site visit report and the College's response to this report, on July 30, 2009, the Commission on Dental Accreditation determined that the recommendations cited in the report were met and adopted a resolution to grant the Dental Hygiene Program accreditation status of "approval <u>without</u> reporting requirements". No additional information was requested at that time and the next site visit for the program is scheduled for 2016. (See Appendix A)

VI. CURRENT CURRICULAR DEVELOPMENT AND ACTIVITIES

In December 2009, Title 49, Professional and Vocational Standards of the State Board of Dentistry, was amended to revise the scope of practice, permitting Dental Hygienists to administer local anesthesia in the State of Pennsylvania. In response to this amended legislation, in February 2011, the Dental Hygiene Program submitted a proposal for a Program revision resulting in the following curricular changes:

- Addition of DH 210: Local Anesthesia to the Dental Hygiene Program as one of the core program course requirements
- Increased the total credits needed to graduate with an A.A.S. degree from 80 to 83
- Minor adjustments were made in the Program's sequence (Appendix B)

Status: DH 210: Local Anesthesia was approved by the Curriculum Committee on July 27, 2011. The Program revision was approved by the Institutional Wide Committee on September 26, 2011.

The faculty is constantly looking for different avenues to improve student success, both, while in the Program and in post graduation endeavors. Toward this end, the Program has introduced new initiatives, such as, the stress reduction workshops conducted by the Counseling Department, team meetings where students and faculty discuss clinical and didactic issues, and a comment box for anonymous student comments and concerns.

In conjunction with Corporate Solutions, the faculty has also implemented a non-credit workshop to instruct practicing Dental Hygienists in the administration of local anesthesia. At the completion of the 32 hour course participants are eligible to apply for a Pennsylvania Local Anesthesia permit from the Pennsylvania State Board of Dentistry. The workshop has successfully run twice (Fall 2010 and Spring 2011). The faculty has also worked with Corporate Solutions to offer graduating dental hygiene students the opportunity to take the Northeast Regional Board Examinations (NERB) for Dental Hygienists at Community College of Philadelphia. This initiative has been successfully offered in August 2010 and August 2011.

VII. PROGRAM EFFECTIVENESS

Program Outcome Percentage Goals

Below are the key factors and targeted percentage rates by which the Dental Hygiene Program measures their degree of effectiveness relative to standards set forth by the accreditation body.

| Graduates Associates Degree in Applied Science: | 80% |
|--|-----|
| Pass National DH Board Exam: | 75% |
| Pass NERB Slide Exam: | 80% |
| Pass NERB Clinical Exam: | 80% |
| Employed as a Licensed Dental Hygienist or Pursuing Education Nine Months after Graduation: | 80% |

The outcome measures utilized by the Dental Hygiene Program include course grades, graduation rates, graduate survey information, employer survey information, and board examination results. Relative to the standards set for program effectiveness, the Program has met or exceeded all of the above goals with the exception of program graduation rates for 2004-2005 and 2006-2007.

The goal is to graduate 80% of Dental Hygiene students with an Associate Degree in Applied Science; however, graduation rates were deficient by 5% in 2004-2005 (75%) and 36.3% in 2006-2007 (43.75%) (Dental Hygiene Self-Study, 2009).

Actions Taken

The Program applied and was awarded a one-year retention grant (Fall 2005-2006) which involved Dental Hygiene faculty identifying students who were presenting with difficulty in their courses, laboratory, or clinical work. The goal was to design student enrichment plans that would provide targeted intervention and remediation, wherever necessary, in an effort to improve individual and overall student academic performance for the following academic year.

Graduation rates improved by 5% for the 2005-2006 academic year thus meeting the 80% graduation goal.

In an effort to address the 36.3% decline in 2006-2007 graduation rates, the Program implemented the following program changes. These implemented changes resulted in a graduation rate improvement by 36.9% for the 2007-2008 academic year, meeting the 80% graduation goal.

• Mandatory two hour practice sessions for preclinical courses DH 191 and DH 192;

• Assigned faculty managers for each second- year student along with the implementation of the "FLAG" (Feel Lucky about Your Goal) early alert system. These additional strategies alerted faculty as well as students to clinical and didactic inconsistencies.

The outcome measures from the assessment plan resulted in program improvement in areas of course development and program course revisions. For example, the mandatory practice sessions noted above started in the Fall 2007 semester and were a response by faculty to improve upon the declining task analysis being seen in preclinical courses DH 191 and 192. The sessions assisted in increasing student confidence and skill levels and subsequently increased scores on task analyses. In addition, improved outcomes have been found to be a result of the implementation of the "Case Documentation" in DH 294, and the "mock" board examination in DH 295 that mirrors the National Dental Hygiene Examination and the Northeast Regional Board Examination.

As the following 2009-2011 effectiveness outcomes demonstrate, the program continues to meet and, in fact, exceeds the stated goals with the exception of retention to graduation for 2008-2009 and 2009-2010.

| Category of Outcomes | 2009 | 2010 | 2011 |
|-----------------------------|-------|-------|-------|
| Entering Class | 32 | 32 | 32 |
| Graduates with an | 23 | 23 | 27 |
| Associates Degree in | | | |
| Applied Science in Dental | | | |
| Hygiene | | | |
| Retention | 71.8% | 71.8% | 84.3% |
| Pass National DH Board | 94.4% | 91.3% | 100% |
| Exam | | | |
| Pass NERB Slide Exam | 95.4% | 96% | 100% |
| Pass NERB Clinical Exam | 100% | 96% | 100% |
| Employed as a Licensed | | | |
| Dental Hygienist or Pursing | 100% | 100% | NA |
| Education Nine Months | | | |
| After Graduation | | | |

2009-2011 Program Outcomes

A recently (Spring 2011) completed Program Performance Indicator Report (see Appendix C) showed that the Program maintained high quality (3.8) out of a possible score of 4.0 and above average viability (score = 2.9). Lower retention scores and the expensiveness of the program were responsible for decreasing the viability score. Complete documentation related to outcomes assessment is contained in the Curriculum Management Binder and is available on site.

VIII. PROGRAM ALLIANCES

The Dental Hygiene Program has an advisory committee (Appendix D) that includes representation from diverse communities of interests including dental assistants, dental hygienists, dentists, alumni and non-dental members. The committee has been effective in providing input into the Program's efforts related to job placement, recruitment, and outcomes assessment and competencies.

During the past five years a renowned periodontist from the surrounding area provided, at no cost to the Dental Hygiene Program, numerous continuing education seminars to students, faculty, and alumni as well as the dental community.

The Dental Hygiene program is involved with Community College of Philadelphia's Health Expo. This enables the Dental Hygiene Program to network with health agencies throughout the Delaware valley. Faculty and students have volunteered at the Health Expo by assisting in staffing dental related booths. Participation included discussing topics such as dental caries, prophylaxis and fluoride. As a volunteer, both faculty and students were eligible to partake in the numerous continuing education courses that were available at the expo.

The Program is also working toward becoming involved with "Bridging the Gap", a Community Health Internship program that includes medical and dental students from across the state of Pennsylvania. Bridging the Gap is a collaborative effort with the University of Pennsylvania dental students and the Community College of Philadelphia dental hygiene students. Table clinic presentations to the community on dental topics such as baby bottle decay and fluoride are some examples of the types of activities presented to the community.

Sealant Saturday, a cooperative effort with the Pennsylvania Dental Hygienist Association, has also been a factor in bringing many advisory committee members as well as the community members to the Community College of Philadelphia. Sealant Saturday is a state wide community volunteer event in conjunction with the Pennsylvania Dental Hygiene Association (PDHA) where dental sealants, which are a thin, clear coating, are placed on the occlusal surfaces of the primary teeth to help in the prevention of decay. This effort began in 2003 and to date has a total donated value of services of \$961,033. The Dental Hygiene Program at the college has been involved since the beginning and has donated approximately \$4,000 each year in treatment services which include dental sealants, nutritional education and oral hygiene care to the community. Participating in this endeavor also brings students in direct contact with some members of the Advisory Committee and also with Dental Hygiene Alumni.

IX. OPERATING COSTS AND FUNDING

According to the Fall 2010 data, the Dental Hygiene Program is one of the five most costly programs at the College. There has been ongoing, stable, and adequate funding for the Program since its inception. Allocations for faculty salaries, benefits, and professional development initiatives are substantial and assure the Program's ability to recruit and retain qualified faculty. Current faculty salaries are comparable to those at other institutions.

Complete documentation related to budget and financial resources can be found in the 2009 Accreditation Standards Exhibit Binder.

X. CONCLUSION AND FUTURE RECOMMENDATIONS

The Dental Hygiene Program is a scientifically oriented program that is rigorous and intensive. The goal is to have graduates complete an integrated college experience that encompasses both the Vision ideals set forth by the College and the standards set forth by the Commission on Dental Accreditation. The Program has and continues to accomplish this goal and graduates students who are competent and well-prepared to educate and deliver quality patient care to the individuals they serve. The Faculty, Curriculum Coordinator, and Advisory Board Members are continuously engaged in a cycle of planning, assessment, and curricular revision. Faculty professional development activities keep them current and or ahead of the curve in relation to the evolving theoretical and practical aspects of the field and manifest in stellar accreditation reports each re-approval cycle. This degree of faculty engagement has had tremendous impact on the standard of education students receive at the College and make graduates quite marketable, as is evident by the data shown previously. The addition of the Local Anesthesia course will be a significant addition to the curriculum and will raise the bar for the Program and for the students in terms of professional sophistication and competitiveness in the dental community.

Retention to graduation should continue to be monitored carefully. As additional program and course assessment measures are put into place emphasis will continue to be placed on identifying and addressing areas of weaknesses that can promote better retention rates. Retention data will be part of the next Performance Indicator Report due in Spring 2012. Any actionable items will be noted in the Program's assessment plan reports.

To remain a dynamic program the dental hygiene faculty have decided to focus on two new initiatives as described below:

 To empower students to be more proactive in assuming responsibility for their learning, students will be asked to keep a record of daily goals, note how successful they were in completing the goals and determine a plan of action based on the outcomes of these goals. Faculty will report on this initiative by the end of the Fall 2012 semester. 2) To explore the use of incorporating the use of additional technology-based techniques into the Dental Hygiene Program. Some possible initiatives may be the use of an e-portfolio to assist students in tracking their goals and outcomes and the use of the Web Study platform to either enhance their teaching of material in classes or to develop hybrid courses for the Dental Hygiene Program. A report of their progress is due at the end of Summer 2012.

APPENDIX A

2009 ACCREDITATION APPROVAL LETTER

211 E. CHICAGO AVENUE SUITE 1900 CHICAGO,/L 60611-2678 VAIN 3124404653 FL\ 3124402915

Commission on Dental Accreditation

July 31, 2009

Dr. Stephen Curtis President Community College of Philadelphia 1700 Spring Garden Street Philadelphia, PA 19130

RE: Dental Hygiene Program

Dear President Curtis:

At its July 30, 2009 meeting, the Commission on Dental Accreditation considered the site visit report on the dental hygiene program sponsored by the Community College of Philadelphia. The Commission also considered the institution's response to the site visit report.

On the basis of this review, the Commission determined that the recommendations cited in the report have been met and adopted a resolution to grant the program the accreditation status of "approval without reporting requirements." The definitions of accreditation classifications are enclosed. No additional information is requested at this time from the program. The next site visit for the program is scheduled for 2016.

A copy of the Commission's site visit report is enclosed. One copy of this report and the related enclosures has also been sent to the chief administrative officer copied on this letter. The Commission requests that a copy of this report and the related enclosures be forwarded to the program director, chairpersons and appropriate faculty.

In taking this action, the Commission stipulated that it will expect the institution to keep the Commission informed as soon as possible of anticipated major changes in any approved educational program offered, particularly in the areas of administration, enrollment, faculty, facilities and curriculum. The Commission's policy and guidelines for reporting major program changes are enclosed.

The Commission has authorized use of the following statement by institutions or programs that wish to announce their programmatic accreditation by the Commission. Programs that wish to advertise the specific programmatic accreditation status granted by the Commission may include that information as indicated in italics below (see text inside square brackets); that portion of the statement is optional but, if used, must be complete and current.

The program in dental hygiene is accredited by the Commission on Dental Accreditation [and has been granted the accreditation status of "approval without reporting requirements"]. The Commission is a specialized accrediting body recognized by the United States Department of Education.

President Curtis July 31, 2009 page 2

The Commission on Dental Accreditation can be contacted at (312) 440-4653 or at 211 East Chicago Avenue, Chicago, IL 60611.

The Commission wishes to thank you and the faculty and staff for their cooperation during the site visit. If this office can be of any assistance to you, please contact me at (800) 621-8099, extension 2695 or wellingg@ada.org.

Gwen Welling, RDH, MS Manager, Dental Hygiene Education Commission on Dental Accreditation

GW/kt

Enclosures: ICODA Accreditation Status Definitions (enclosed) Formal Report of the Site Visit (enclosed)

Enclosures sent via email to the program director: Reporting Major Changes in Accredited Programs Electronic Submission of Correspondence and Reports Accreditation Standards for Dental Hygiene Education Programs Evaluation Policies and Procedures manual

cc: Dr. Mary Anne Celenza, dean, Math, Science, Health CareersMs. Theresa Grady, program director, Dental HygieneDr. James Koelbl, chair, Commission on Dental Accreditation (CODA)Dr. Anthony Ziebert, director, CODA

APPENDIX B

CURRICULUM REVISION FOR 2011-2012

Community College of Philadelphia

Proposal for a Revision to the

Dental Hygiene Program

Writer: Theresa Grady

Facilitator: Lawrence MacKenzie

September 26, 2011

I. Abstract

In December 2009, Title 49, Professional and Vocational Standards of the State Board of Dentistry, was amended to revise the scope of practice, permitting Dental Hygienists to administer local anesthesia in the State of Pennsylvania. In response to this legislated change, the Dental Hygiene Program proposes that a new course, DH 210, Local Anesthesia, be added to the curriculum as a core program course.

Recently the Program has worked with Dr. Sean Boynes, who is the past Director of Anesthesia Research and Course Director for the local anesthesia curriculum at the University of Pittsburgh School of Dental Medicine. Dr. Boynes has been instrumental in this recent local anesthesia change for the State and is currently working with the Commission on Dental Accreditation to establish the new standards and dental hygiene program accreditation requirements. The proposed program revision will enable the Dental Hygiene Program at the Community College of Philadelphia to be concurrent with other dental hygiene programs in the State, and on a national level.

The Dental Hygiene Program is proposing the following curricular changes:

- Adding DH 210, Local Anesthesia to the Dental Hygiene Program as one of the core courses
- Increasing the total credits needed to graduate with an AAS degree from 80 to 83. The number of credits is comparable to other Dental Hygiene programs. The total number of required credits in these programs are dependent on whether or not they have added a Local Anesthesia course and the number of non-dental hygiene courses they require .

| School | State | Total | Local Anesthesia | Non-Dental |
|-----------------------------------|-------|---------|------------------|-----------------|
| | | Credits | Course Included | Hygiene Courses |
| Community College of Philadelphia | PA | 83 | Yes | 33 |
| Harcum College | PA | 85 | Yes | 30 |
| Harrisburg Area Community College | PA | 83 | No | 41 |
| Luzerne County Community College | PA | 78 | No | 26 |
| Manor College | PA | 86 | No | 40 |
| Montgomery County Community | PA | 70 | No | 21 |
| College | | | | |
| Northampton Community College | PA | 74 | Yes | 30 |
| Bergen Community College | NJ | 71 | No | 37 |
| Camden County College | NJ | 78 | Yes | 29 |
| Essex County Community College | NJ | 87 | No | 35 |
| Miami Dade Community College | FL | 88 | No | 28 |

II. Description of the Program

The Dental Hygiene Program provides a high-quality integrated collegiate level academic and professional education, to a diverse student population. Students develop competence in providing effective oral health care to individuals in the community and learn to serve as integral members of the dental team.

III. Effects of the Revision

Students will take the additional required course, which will give graduates parity with graduates of comparable Dental Hygiene programs in the State and nation. Students will take DH210 after completing the second semester of the Program, in Summer Session I. In conjunction with this change, adjustments will be made in the Program's sequence. Students will take Biology 241 in Summer Session II and will take Math 118 or a higher level math course in the fourth semester. See revised curriculum grid, under "New Catalog Page".

IV. Course Changes

The new course DH 210 will be described in the catalog as follows: "During this instructional course and subsequent lab, the Dental Hygiene student will be introduced to oro-facial pathology, anatomy, armamentarium and anesthesia treatment and application. Additionally, the student is expected to participate in hands-on application of oro-facial anesthesia administration in pre-clinic lab and clinical component settings."

Student Learning Outcomes:

Upon successful completion of DH 210, students will be able to:

- 1. orally and in writing explain the oro-facial anatomy, physiology and pathology and appropriate protocols including the necessary armamentarium for the local anesthetic appointment
- 2. describe and explain orally and in writing all standard oro-facial pain management techniques
- 3. perform competently the standard oro-facial pain management techniques
- 4. define in writing appropriate emergency management techniques and explain where they are used

New Catalog Page

Dental Hygiene

The Dental Hygiene Program prepares graduates to be competent oral health clinicians and educators with the ability to develop effective oral health programs that can be utilized in private practice sites, schools and alternative practice settings in the community.

The clinical training is conducted on campus in a 16-chair, free dental hygiene clinic. Students have the opportunity to treat diverse patient populations, many with advanced periodontal disease.

The Dental Hygiene Program is designed so that students, upon matriculation, can complete the Program in 24 consecutive months.

Graduating Dental Hygiene students are eligible to take the Northeast Regional Board Examination and the National Board Dental Hygiene Examination.

Accreditation:

The Dental Hygiene Program is accredited by the Commission on Dental Accreditation of the American Dental Association, a specialized accrediting body recognized by the Council on Post-Secondary Accreditation and the U.S. Department of Education. The Commission on Dental Accreditation can be contacted at (312) 440-2719 or at 211 East Chicago Avenue, Chicago, IL, 60611.

Student Learning Outcomes

Upon completion of this program graduates will be able to:

- Qualify for all national and regional examinations required to obtain licensure a Registered Dental Hygienist (RDH) in the State of Pennsylvania.
- Work effectively as a team member and make decisions regarding dental hygiene services that reflect critical thinking and problem solving.
- Demonstrate quality patient care and disease prevention for patients with a variety of oral health needs while using the phases of assessment, planning, implementation and evaluation in a safe and service oriented environment.
- Review contemporary scientific literature in the dental hygiene field which will enable the graduate to remain mindful of current trends.
- Formulate informed decisions using evidenced-based patient-centered dental hygiene care for all.
- Manage patient treatment and information, ensuring confidentiality and compliance with relevant legislation and ethical responsibilities.

Program Entry Requirements:

Admission is selective and requires that potential students fulfill all admission requirements of the College. The requirements for admission to the Dental Hygiene Program are:

1. High school diploma or general education diploma (GED).

2. A minimum of one year of high school biology and chemistry or a four-credit biology college level course and college preparatory math, all with C or better grades, within the past ten years.

3. Applicants must demonstrate readiness for ENGL 101 and MATH 118 as determined by the College's placement tests or by successfully completing identified developmental course work.

4. Applicants with previous college experience must have a minimum of a 2.50 grade point average.

5. All applicants are required to participate in the pre-entrance Allied Health testing program. Students are admitted to the Program on a competitive basis as space allows.

Conditions for Acceptance:

1. Results of complete physical and dental examinations, including laboratory test results of a complete blood count, serology, urinalysis, tuberculin PPD test and immunizations must be on file in the Program office before the start of any dental course (September of starting year).

- 2. Verification of medical insurance is mandatory.
- 3. Applicants must attend a scheduled Program orientation prior to entry.

4. Students must purchase uniforms and a Dental Hygiene supply kit prior to the start of the program. (August of starting year)

5. Students must attend a Fall and Spring Study Skills Workshop.

6. Students must obtain a Criminal Record Check, FBI (federal) Clearance and a Child Abuse Clearance prior to entrance into the Program. This Dental Hygiene requirement is mandated by the Commonwealth of Pennsylvania per 24 P.S. 1-111 of the Pennsylvania Public School Code and 23 Pennsylvania C.S.A. 6355 of the Pennsylvania Child Protective Services Law.

The College, in its admission process, will consider information regarding criminal conviction and/or crimes of moral turpitude. Admission is conditional pending receipt and evaluation of a criminal background check, FBI (federal) clearance and child abuse clearance to determine whether there is any conviction which may bar the student from the Dental Hygiene Program and/or State Licensure. The following guidelines are used in making decisions about an applicant's criminal and child abuse background.

Child Abuse Clearance

Any record results in denial of admission into the DH Program.

Criminal Background Check

Any felony conviction within the past ten years results in denial of admission to the DH Program. Any felony conviction more than ten years old will be evaluated based on the nature of the offense, length of time since the offense and any explanatory letters/materials submitted by the applicant or student. Any misdemeanor will be evaluated based on the nature of the offense, length of time since the offense, and explanatory letter/materials submitted by the applicant or student. (Any punishment over one year indicates a felony according to federal sentencing guidelines.)

Reconsideration:

An applicant who believes that an error of fact has been made in terms of the information provided to the decision making committee can request reconsideration by the committee. This request must be made in writing within ten days from the date of the letter notifying the applicant of the decision. The reconsideration should address what the applicant considers to be errors of fact.

Following reconsideration by the decision making committee, the applicant can appeal the committee's decision to the Vice President for Academic Affairs whose decision is final.

Any official change or the initiation of any governmental proceeding affecting the information revealed by the required criminal or child abuse background check must be reported immediately to the DH curriculum supervisor.

Involvement in any incident which resulted in a disciplinary action against a student at Community College of Philadelphia or any post-secondary institution is considered in the admissions process. The DH Program reserves the right to deny admission to any applicant who has a history of violating College rules and regulations or who has been previously suspended or expelled from the College or any other post-secondary educational institution.

Readmission:

1. One time readmission into the Dental Hygiene program is permitted.

2. Students requesting a readmission must meet Program entry requirements, conditions for acceptance and are selected on a competitive basis as space permits.

3. Students may be required to retake dental or general education courses as determined by the program director.

4. Students who were dropped for unprofessional conduct or safety issues may not be considered for readmission.

5. The Program must be completed within 5 years of initial enrollment.

Program of Study Requirements:

1. Students exhibiting unprofessional conduct or violation of safety policies may be dropped from the curriculum pending review by the program faculty and the advisory committee.

2. To continue in the Dental Hygiene Curriculum, students must maintain an overall 2.50 GPA.

3. Students will not be permitted to continue in a clinical course without a yearly medical and dental exam and proof of medical insurance on file.

4. Dental Hygiene students must follow the curriculum sequence according to courses listed in each semester, unless approval is granted by the program director.

5. Dental Hygiene students must submit proof of two-year CPR certification prior to entering the first year's spring semester.

Graduation Requirements: To qualify for the Associate in Applied Science (A.A.S.) degree in Dental Hygiene, students must complete 83 credit hours as prescribed and must maintain an overall 2.50 GPA and no grade below a C in any course.

| Course Number and Name | Prerequisites and Corequisites | Credits | Gen Ed Req. |
|---|--|---------|---------------------------------------|
| Summer Session II | 1 | 1 | |
| (Summer II) CIS-Applied Computer Technology | | 3 | Tech Comp |
| (Summer II) ENGL 101-English Composition I | | 3 | ENGL 101 |
| | | | |
| FIRST SEMESTER | | | |
| (Fall) DH 115 - Oral Head and Neck Anatomy | ENGL 101, CIS 103 | 3 | |
| (Fall) DH 135 - Dental Radiology | ENGL 101, CIS 103 | 3 | |
| (Fall) DH 150 - Dental Auxiliary Practices | ENGL 101, CIS 103 | 4 | |
| (Fall) DH 191 - Clinical Dental Hygiene I | ENGL 101, CIS 103, CPR Certification | 3 | |
| (Fall) BIOL 109 - Anatomy and Physiology I | | 4 | Science |
| | | | 1 |
| SECOND SEMESTER | | | |
| (Spring) DH 165 - Nutrition and Biochemistry | BIOL 109, DH 115, 135, 150, 191 | 4 | |
| (Spring) DH 192 - Clinical Dental Hygiene II | BIOL 109, ENGL 102, DH 115, 135,150,191 | 3 | |
| (Spring) DH 121-Oral Histology and Embryology | BIOL 109, DH 115,135,150,191 | 2 | |
| (Spring) BIOL 110 - Anatomy and Physiology II | BIOL 109 | 4 | |
| (Spring) ENGL 102 - English Composition II | ENGL 101 | 3 | ENGL 102 & Information Literacy |
| Summer Session I | | | |
| (Summer I) DH 210- Local Anesthesia | DH 121, 165,192, BIOL 110. | 3 | |
| | ,,, | | |
| (Summer I) PSYC 101 - Introduction to Psychology | | 3 | Social Science |
| | | | |

| Summer Session II | | | |
|--|---|----|--|
| (Summer II) SOC 101 - Introduction to Sociology | | 3 | Am/Glob Diversity Writing Intensive & Interpretive |
| (Summer II) BIOL 241 - Principles of Microbiology | BIOL 109 | 4 | |
| THIRD SEMESTER | | | |
| (Fall) DH 241- Oral Pathology | BIOL 110, DH 121 165,192,ENGL 102 | 2 | |
| (Fall) DH 245-Dental Pharmacology and Pain Management | BIOL 110, DH 121 165,192,ENGL 102 | 2 | |
| (Fall) DH 247-Periodontics | BIOL 110, DH 121 165,192,ENGL 102 | 4 | |
| (Fall) DH 293-Clinical Dental Hygiene III | BIOL 110, DH 121 165,192,ENGL 102 | 6 | |
| FOURTH SEMESTER | | | |
| (Spring) ENGL 115-Public Speaking | ENGL 101 | 3 | Humanities |
| (Spring) DH 271-Community Dentistry | BIOL 241,DH 241,245,247,293 ENGL 115 which may be taken concurrently | 3 | |
| (Spring) DH 294-Clinical Dental Hygiene IV | BIOL 241,DH 241,245,247,293 ENGL 115 which may be taken concurrently | 6 | |
| (Spring) Math 118 or Higher | | 3 | Mathematics |
| Summer Session I | | | |
| (Summer I) DH 295-Clinical Dental Hygiene V | DH 271,294, ENGL 115 | 2 | |
| | NIMUM CREDITS NEEDED TO GRADUATE | 83 | |

All General Education requirements are met through required courses (as indicated above).

For More Information Contact: Division of Math, Science and Health Careers, Room W2-7, 1700 Spring Garden Street, Philadelphia, PA 19130, Telephone 215-751-8431; or the College Information Center, 215-751-8010.

APPENDIX C PERFORMANCE INDICTORS

Community College of Philadelphia Academic Affairs PROGRAM PERFORMANCE INDICATORS

Program: Dental

Date: October 25, 2010

| Quality Indicators | SCORE | | | | | | Comments |
|--|-------|---|---|---|---|----|---|
| | 4 | 3 | 2 | 1 | 0 | NA | |
| Student Learning Outcomes | X | | | | | | Each Fall and Spring semester the program requires the faculty that teaches a didactic course to complete program competencies- these relate to each specific course, its objectives and goals. |
| Professional Development-Full Time Faculty | X | | | | | | The faculty are required by the licensing body to attend a specified amount of professional development hours, CE credits. |
| Faculty Evaluation | X | | | | | | The program follows an evaluation plan and it is used for improvement. |
| Faculty Engagement | | | X | | | | All faculty attend professional development at the college but some are not engaged in college wide committees. |
| Accreditation | X | | | | | | During the past site visit, February 2009, the outcome was full accreditation without recommendations for seven years. |
| Facility Oversight | X | | | | | | |
| Program Alliances | X | | | | | | PDHA (Pennsylvania Dental Hygiene Association), TriState (minority dental hygiene association), St. Christopher's Mobile Dental Van, and the Dental Hygiene Advisory Board |
| Academic Program Innovation | X | | | | | | Most recent was the Local Anesthesia Course for Licensed dental hygienists |
| Strategic Planning | X | | | | | | The program strategic plan is developed and used for program decision making. |

PROGRAM PERFORMANCE INDICATORS

| Viability Indicators | SCORE | | | | | | Comments |
|--------------------------|-------|---|---|---|---|----|---|
| | 4 | 3 | 2 | 1 | 0 | NA | |
| Documented Need | X | | | | | | |
| Enrollment | X | | | | | | Do not have to use capacity data use only percent data unless you have capacity data. |
| | | | | | | | The program is at full capacity. Accreditation states that each students requires a unit (16 units)=32 students |
| Cost to Operate | | | | | X | | Program is expensive to operate |
| Benefit | Х | | | | | | Program can demonstrate 6-8 of the benefits listed. |
| Fall to Fall Retention | | X | | | | | Do not use quartiles. Use only percent data. |
| Fall to Spring Retention | | X | | | | | Do not use quartiles. Use only percent data. |
| Graduation Rates | | | | | | | Omit for Fall 2010 unless you have accurate data. |
| Transfer Rates | | | | | | | Omit for Fall 2010. |
| Employment | | | | | | | Omit for Fall 2010. |
| Degrees Awarded | | | X | | | | |

| Department Head Signature | 9 | Date |
|----------------------------------|---|------|
|----------------------------------|---|------|

| Dean's Signature | Date |
|-------------------------|----------|
| - | |

Performance indicators DH 2010

APPENDIX D

ADVISORY COMMITTEE 2011-2012

DENTAL HYGIENE PROGRAM

ADVISORY COMMITTEE

2011 - 2012

Nicole Casella, RDH 12 Penn Drive Sewell, NJ. 08080

Annette Casssidy, RDH 245 S. Ridley Creek Road Media, PA. 19063

Judy Gelinas, RDH Director, St. Christopher's Foundation for Children Community Oral Health Initiatives 3601 A. Street Philadelphia, PA. 19134

Suzanne Giorgio, RDH 756 Wyngate Road Somerdale, NJ 08083

Jaclyn M. Gleber, RHD, EdD Director of Continuing Education Thomas Jefferson University Four Adelphia Lane Chester Springs, PA 19425

Angela Hall, RDH 1636 Meribrook Lane Philadelphia, PA. 19151

Carol Hildebrand, DDS 1500 Locust Street, Suite 1413 Philadelphia, PA 19103 Jay Harry Hoffman, DDS Benjamin Franklin House Philadelphia, PA 19107

Anh N. Ly, CDA, RDH, DMD 908 South 8th Street Philadelphia, PA 19147

Erin McGrath 2820 Reynolds Street Philadelphia, PA 19137

Helen Raykhman R & H Dental Power 1528 Walnut Street Suite 1802 Philadelphia, PA 19102

Dr. Dennis Sharkey #3F Philadelphia, PA. 19107

Cynthia Sheehan 704 Walnut Street Palmyra, NJ. 08065

Richard Weiss, DDS P. O. Box 552 Stone Harbor, NJ 08247 LaVerna Wilson Past President of the Tri-State Dental Hygienists Society 366 E. Gorgas Lane Philadelphia, PA 19119

Charlene Ziegler-Truex, RDH, MS 6 Stafford Place Yardley, PA 19067

Grady/DH Advisory List 2012 Shared file: ADVISCOMMS.AHC



Mathematics A.S. Audit Follow –up Report Addendum

Fall 2011

Prepared by

Mathematics Department Head Brenton Webber in coordination with the Mathematics Department and the Division of Math, Science and Health Careers

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| Audit Recommendations and Actions Taken | 2 |
| Recommendation / Action Matrix | 3 |
| Conclusion | 6 |

Introduction

In August 2010, the Mathematics Associates in Science Degree Program underwent an audit conducted by the College in accordance with requirements of the Middles States Commission of Higher Education. The audit report was presented to the Mathematics Department in Fall 2010. The audit contained eight recommendations.

In April 2011, the Mathematics Department Head furnished an Audit Follow-up Report in response to the audit. Several of the recommendations were addressed in that report, but several were not completed. This report reflects a conclusion to all of the audit recommendations.

Audit Recommendations and Actions Taken

The next few pages detail the audit recommendations and the actions taken by the Department. The Department welcomes any questions concerning these recommendations and actions.

| Recommendation / Action Ma | atrix | | | | |
|--|-------------------------------|---|---|--|--|
| Recommendation | Completion Date | Action Taken | Comment | | |
| 1. Create an Enrollment Management Plan that addresses program enrollment, recruitment and retention, curricular issues, faculty engagement, tracking of program graduates and enhancing student support that will be approved by the Dean by December 2010. | December 2011 | The Department formed a Math A.S. Advisory Committee in early Fall 2011 with the Math A.S. Program Supervisor as Chair to address this recommendation. A Program Enrollment Management Plan was created and approved by the Department in December 2011. | The department intends to begin implementing the Enrollment Management Plan starting Spring 2012. | | |
| 2. Present a follow-up report to the Board of Trustees on implementation of the plan and effects on enrollment by March 2011 | (April 2011) December 2011 | The Department presented an Audit Follow-up Report in April 2011. The Program Enrollment Management Plan had not been formed at that time. This report reflects that an Enrollment Management Plan has been created. Effects of the plan have yet to be measured. | The effectiveness of the plan will be monitored by the Math A.S. Advisory Committee and the Program Supervisor. Necessary changes to the plan will be made accordingly. The Department will create a Plan Evaluation at the end of Spring 2013. The Department will gladly share this evaluation with the Board of Trustees. | | |
| 3(a). Address gaps in course documentation. Create an Act 335 Course Evaluation for Math 263 as it does not currently exist. Timeframe: Fall 2010. | December 2010 | The Department created the Act 335 Form for Math 263 in Fall 2010 and it is now on file in the Curriculum Office. | Math 263 was created not much prior to the Math A.S. Audit. This was the first Act 335 evaluation of the course. | | |
| 3(b). Address gaps in course documentation. Create course documents needed for Math 171 and Math 172, as they do not currently exist. Timeframe Fall 2010. | December 2011 | The Department created course documents for Math 171 and Math 172 in Fall 2011. They are now on file in the Curriculum Office. | Act 335 Course Evaluation Forms for these courses already exist. These courses were created many years prior to the current documentation requirements. The documents previously on file met prior requirements but no longer meet them. | | |

| Recommendation | Completion Date | Action Taken | Comment | | |
|--|---------------------|---|---|--|--|
| 4(a). Develop and implement a learning outcome assessment plan that includes: Development and implementation of assessment tools to determine whether course learning outcomes and program learning outcomes are being met. Timeframe: April 2010 | December 2011 | The Department created a Departmental Assessment Plan in Fall 2011. It details all of the recommended objectives. | The courses involved in the Math A.S. Degree and the Program Learning Outcomes will be assessed according to the Departmental Assessment Plan. | | |
| 4(b). Develop and implement a learning outcome assessment plan that includes: Data collection on the results of the prerequisite tests that were developed for a number of courses including Math 163, 171, 172 and 271. Timeframe: May 2011 | Not Applicable | No action. | The tests mentioned were designed as optional diagnostic instruments that instructors could use for purposes of course planning. These tests were not intended for data collection purposes and no data were collected. | | |
| 5. Develop and implement an improvement plan for any faculty members who generate large numbers of negative comments and complaints in regards to maintaining a respectful and welcoming classroom environment and/or effective instructional practices. Timeframe: December 2010. | December 2011 | The Department has revised its Faculty Evaluation Plan to include procedures for implementing improvement plans as needed. | According to the Faculty Evaluation Plan, improvement plans may arise for reasons in addition to student concerns or complaints. | | |
| 6. Address issues related to classroom suitability for mathematics instruction through the Dean. Timeframe: December 2010. | May 2011and ongoing | The Department, in coordination with the Dean, has provided to the College Scheduler a list of classrooms that sufficiently meet the Department's needs. Course sections have been relocated as needed. | The Department will continue to monitor classroom suitability and is working on formulating an optimal room use scheme. | | |

| Recommendation | Completion Date | Action Taken | Comment | | |
|--|-------------------------------|--|--|--|--|
| 7. Work with the Office of Academic Computing to review software needs of the program and to create a technology plan that addresses future needs and is related to capital budget requests. | June 2011 | The Department recently purchased a three year software maintenance plan with Maplesoft to provide support for the <i>Maple XV</i> software package used by the Department. The package is being managed by the Office of Academic Computing. | All software needs of the Department are currently being met. If new needs arise, the Department will revisit this issue. | | |
| 8. Determine if Math 263 will be required by the Computer Science program and if not, develop a plan to increase enrollment in the course. Timeframe: December 2010. | (April 2011) December 2011 | The Computer Science program will not be requiring Math 263. The Math A.S. Enrollment Management Plan detailed in Recommendation 1 addresses the enrollment concerns regarding Math 263. | The Enrollment Management Plan has provisions to increase enrollment in Math 263. | | |

Conclusion

As before, the Department thanks the auditor for the opportunity to address these recommendations. It also wishes to thank the Board of Trustees for its patience as the Department adjusts to its new Department Head.

In the Department's goal to improve mathematics education at CCP and in particular the Math A.S. degree program we appreciate the time taken in reviewing this report. We will gladly discuss may questions or concerns regarding the matters presented in this report.

Thank you,

Brenton A. Webber

Assistant Professor and Mathematics Department Head

MEETING OF THE BUSINESS AFFAIRS COMMITTEE OF THE BOARD OF TRUSTEES Community College of Philadelphia Wednesday, January 18, 2012 – 9:00 A.M.

Present: Mr. Jeremiah White, Jr. (Chair), presiding; Mr. Matthew Bergheiser (Vice Chair), Mr. Bart Blatstein, Ms. Varsovia Fernandez, Mr. Gil Wetzel (teleconference), Dr. Stephen M. Curtis, Ms. Jody Bauer, Mr. Gary Bixby, Dr. Thomas R. Hawk, and Mr. James P. Spiewak

AGENDA – PUBLIC SESSION

(1) <u>Information Technology Infrastructure Upgrade (Action Item):</u>

<u>Discussion</u>: Ms. Bauer provided an overview on the need for a comprehensive upgrade of the College's technology infrastructure. She noted that the 2010-11 year had been used by ITS staff to plan for an infrastructure refresh that will ensure that the campus expansion projects and the existing main campus and regional center facilities have adequate bandwidth to meet the future needs of instruction, administrative systems, and student support activities.

This infrastructure refresh will provide the College with a 10G (gigabyte) capacity for an expanded backbone structure with single-mode fiber and for the existing fiber ring connecting all campus locations. The new design and updated equipment will increase the capabilities at all network equipment locations. The fiber plant upgrade is a critical part of the infrastructure upgrade. Without the fiber replacement, 10G bandwidth will not be possible.

This investment, with a life expectancy of at least seven years, mirrors the investment made by the College in 2000-01 in preparation for the Banner implementation. This 2012 upgrade will provide the College with the ability to meet the growing connectivity needs of hand-held-device generation, and the increasing need for bandwidth in teaching and learning processes. The project will provide increased bandwidth to all 5,000 workstations at all campus locations. The improved infrastructure will also support the move to increasing WiFi access for students and staff.

Ms. Bauer noted that the Board of Trustees previously approved this project in the 2011-12 budget based upon an earlier estimated cost of \$1,685,000. The project now has a projected cost of \$2,467,040, an increase of \$782 thousand. Mr. Blatstein stated that he was concerned that the final numbers for the project were so much greater than originally estimated. He asked what contributed to the cost increase. Ms. Bauer sited several factors. The consultant who helped developed the upgrade plan underestimated the equipment costs. The Cisco switches and router costs after bidding were significantly greater than originally estimated. In addition, the fiber replacement cost was a staff estimate; and, when bid, the cost exceeded the original project estimate. Another key factor contributing to the cost was the opportunity to upgrade to 10G bandwidth which became feasible for the College to undertake after the initial estimates were made. This project scope expansion greatly enhances the capacity of the network to meet the College's future technology needs.

The table below shows the originally projected costs for the project and current costs. The project will be financed with a seven year lease. Staff have been able to partially reduce the annual budget impact of the cost increase through improved leasing terms. Based upon the revised project costs, the annual lease costs will be \$378,514. For the 2011-12 budget year, the actual cost will be less than budgeted (\$254,546 versus \$285,300). Mr. Bergheiser asked if seven years was too long of time to finance the investment. Ms. Bauer responded that the infrastructure being put in place was modular and could be easily upgraded if technology changes required it to be done.

| STATUS OF IT INFRASTRUCTURE UPGRADE | | | | | | | | | |
|-------------------------------------|-----------------|-------------------|--------------|------------|---|-------------|--|--|--|
| | | | | | | | | | |
| | Originally | | | | | 2012-13 and | | | |
| | Budgeted | 2011-12 | Actual | 2011-12 | | Subsequent | | | |
| | Purchase | Budgeted | Purchase | Actual | | Annual | | | |
| | Price | Lease Cost | Price | Lease Cost | | Lease Cost | | | |
| | | | | | | | | | |
| 10g Fiber | \$ 185,000 | \$ 33,300 | \$ 458,900 | \$ 23,471 | * | \$ 70,414 * | | | |
| Infrastructure Equipment | \$ 1,500,000 | \$ 252,000 | \$ 2,008,140 | \$ 231,075 | | \$ 308,100 | | | |
| Total for Infrastructure Upgrade | \$ 1,685,000 | \$ 285,300 | \$ 2,467,040 | \$ 254,546 | | \$ 378,514 | | | |
| | * Estimate - Le | ease will be bid. | | | | | | | |

Mr. Blatstein expressed concern that the College's technology planning may be incomplete and not result in the College becoming a leader in the use of technology. He questioned whether or not staff have fully considered the benefits of thin-client and cloud-computing approaches. He requested that staff present a more comprehensive plan for technology to the Committee at a later date.

Ms. Bauer responded that the proposed infrastructure upgrade was essential to any future directions that the College would take to enhance the use of technology. Expanded bandwidth is required to ensure that the growing use of hand-held devices and the growing numbr of campus applications requiring greater bandwidth to run can all be accommodated. The proposed infrastructure was carefully researched and will ensure the College is able to move forward with emerging new directions in technology including potential future expansion of cloud–based computing and use of thin-client technology.

Mr. White stated that the Committee would clearly benefit from having a full presentation on the vision and plan for future technology use at the College. He suggested that the Committee recommend moving forward with the infrastructure upgrade, with the understanding that staff would make a presentation at an upcoming meeting on technology planning including an analysis of where the College is relative to its peers in the effective use of technology. After discussion, this recommendation was accepted.

<u>Action</u>: Mr. White moved and Mr. Wetzel seconded the motion that the Committee recommend to the full Board the authorization for staff to complete the IT infrastructure upgrades with a value of \$2,467,040 using seven year lease financing with a projected annual lease amount of \$378,514. This motion was made with the expectation that staff will present an overview of the comprehensive plan for future directions in technology at a subsequent meeting of the Committee. The motion passed with Mr. Blatstein abstaining.

(2) <u>Migration from Novell to Microsoft Active Directory (Action Item)</u>:

<u>Discussion</u>: Ms. Bauer explained that the current network file, print and authentication services have been provided by Novell since late 1996. This network operating system (OS) is now being eliminated as a result of the purchase of Novell by Attachmate in 2011. This will require replacement of the current GroupWise e-mail system. As part of the transition away from Novell, it is essential to implement a single sign-on strategy for staff, faculty and students to continue to provide secure and consistent access to College services.

The recommended new e-mail provider is Google, a Cloud-based e-mail service. Microsoft Active Directory is recommended to replace Novell. Implementation of Microsoft Active Directory (AD) will bring the needed Identity Management (IDM) services required to move the College email to Google. This outsourcing of email will lead to cost savings as well as increased functionality for users. In addition, IDM will bring true single sign-on capabilities to all systems provided at the College (e.g., Banner, Hyperion, Document Imaging, etc.). An essential feature of the Google e-mail is that it will ensure that all faculty and staff e-mails continue to be archived for possible future ediscovery purposes as legally required.

This migration will also provide the College with the ability to begin virtualizing the server environment. Virtualization will decrease the size and amount of equipment operated by the College which will lead to a 'greener' environment within the server locations. The VMWare software will enable the virtualization to be established.

As shown in the following table, the cost of this project for 2011-12 will be \$77,030. Based upon the implementation of cost savings measures identified by ITS staff, the cost of this migration project will have no impact on the FY12 budget. In addition, the future annual cost of the Novell Academic License cost will be eliminated saving \$120,000 per year as of January 2013. The Microsoft site license is an existing annual expenditure of \$45,000. This cost will not increase as a result of the migration project.

| BUDGET IMPLICATIONS OF AC | TIVE DI | RECTORY PR | OJECT | | | | |
|----------------------------------|---------|-------------------|-------------|---------------|---------|--------|--|
| | | | | | | | |
| | | | 2 | 011-12 | | | |
| | | | Fiscal Year | | Ongoing | | |
| | Р | urchase | Budget | | / | Annual | |
| Project Costs | | Price Implication | | plication | | Costs | |
| Consultants | | | \$ | 58,000 | | | |
| Server Lease | \$ | 78,000 | \$ | 10,380 | \$ | 20,760 | |
| VMWare Licensing* | \$ | 65,000 | \$ | 8,650 | \$ | 17,300 | |
| Total | _ | | \$ | 77,030 | \$ | 38,061 | |
| 2011-12 Budget Savings | | | _ | | | | |
| Consultant - SDW | | | \$ | 61,000 | | | |
| Lease/Purchase of Servers | | | \$ | 14,000 | | | |
| ITS Contingency Fund | | | \$ | 2,030 | | | |
| Total | | | \$ | 77,030 | | | |
| | * Cost | includes 36 | month | s of maintena | nce. | | |

<u>Action</u>: Mr. Bergheiser moved and Ms. Fernandez seconded the motion that the Committee recommend to the full Board that staff be authorized to complete the Active Directory project with a planned 2011-12 cost of \$77,030. The motion passed with Mr. Blatstein abstaining.

(3) <u>Resolution for a Capital Application to be Submitted to the</u> <u>Pennsylvania Department of Education – Creation of 10 Smart</u> <u>Classrooms (Action Item)</u>:

Information: Dr. Hawk stated that the College lags behind some of its peer institutions in the development of a robust technology environment in all instructional classrooms and laboratories. According to a recent Educause Core Data Survey, 80% of community college classrooms have both a computer and a data projector for the instructor. At CCP, only 40% of our classrooms are equipped with this level of technology. In order to enable CCP faculty to achieve their full teaching potential; most, if not all, classrooms must have digital projection capability. The Division of Flexible Learning Options and Technology has developed a plan which will move the College toward the goal of creating a robust learning environment in all classrooms and laboratories. Currently, this need is met by using technology carts which permits technology resources to be placed in classrooms on an as-needed basis. This approach is staff-intensive and does not guarantee that all faculty needs at peak-demand times can be met.

The academic technology plan recommends phasing in the installation of essential technology in all classrooms and laboratories that are currently dependent

upon portable carts to use technology. Once the technology infrastructure is in place, it will be possible to extend its use by incorporating support for emerging technologies that enhance student success, such as lecture capture.

At the same time the technology is being permanently installed into the classroom, the overall classroom environment will be enhanced. This will include new flooring, new classroom furniture designed to support collaborative learning, and new lighting configurations to ensure optimal visibility for digital images. A sample budget for a comprehensive classroom renovation is shown below:

| ITEM | COST |
|--------------------------------------|----------|
| Computer | \$ 1,110 |
| Projector | 2,000 |
| Extron Controller | 875 |
| Podium | 2,000 |
| Smartboard | 2,000 |
| Document camera | 1,000 |
| Cables, connectors, projector mount, | 805 |
| Miscellaneous supplies/components | |
| Technology Installation | 3,000 |
| Flooring | 2,500 |
| Classroom Furniture and Whiteboards | 23,000 |
| Lighting Reconfiguration | 500 |
| Wireless Lock System | 3,500 |
| Total Estimated Cost per Classroom | \$42,290 |

Some capital support for the phased classroom enhancement project may be available from the 2012-13 State capital funding. Small-scale cash-funded projects will be funded by the State on a competitive basis if capital funds are allocated in the 2012-13 State budget process. If funded, the State would provide fifty percent of the cost with the College being required to provide funding for the other fifty percent. Mr. Blatstein asked if this was the only option to fund the classroom technology project. Dr. Hawk responded that other approaches were feasible, e.g., direct borrowing for a larger amount. However, the State capital application process is the only approach available that might result in fifty percent State funding for the 2012-13 year.

Because of current funding constraints for the College, a ten classroom project is recommended for 2012-13. A capital application to undertake the renovation of ten classrooms will be submitted to the State for the 2012-13 capital budget cycle. Submission of a State capital application requires a Board Resolution of support for the project.

<u>Action</u>: Mr. White moved and Mr. Blatstein seconded the motion that the Committee recommend to the full Board that staff be authorized to submit an application to PDE for the conversion of ten general-purpose classrooms into smart classrooms for a total projected cost of \$422,900. The motion passed unanimously.

<u>Note</u>: Three other capital applications previously approved by the Board, but not funded by the State, will be resubmitted as part of the 2012-13 application process.

These include: Chemistry Laboratories Renewal (\$1,089,000); West Building Escalators Replacement (\$2,180,000); and Mint Entry Steps Renovation (\$400,000).

(4) Update on Construction Projects (Information Item):

Mr. Bixby provided progress to date on the Main Campus Construction Projects. The last contractor recently completed their work at the Northeast Center. The only remaining task for the Northeast Project is completing the LEED certification process.

Punch-list efforts are continuing in the Pavilion Building. Most issues have now been addressed. A new mural, which is a collage of images from the City's Mural Arts Program, was just installed on the second floor of the Pavilion. The Welcome Center staff have moved into the new location in the Pavilion. All spaces in the Pavilion area are now fully in use.

The ground floor space renovations in the Mint Building have all been completed except for the space to be occupied by campus security. Staff will gradually move into the renovated Mint space over the next several months. The ground floor of the Bonnell Building is scheduled to be completed as of September 2012. The last phase of the project—renovations to portions of the second, third and fourth floors of the West Building—will be completed by December 2012.

Mr. Blatstein asked about the status of the Burt Hill claim. Staff stated that, with the assistance of an outside construction expert from Reynolds, the value of the College's damages have been documented to be in excess of \$2.6 million. With the assistance of Fox, Rothschild attorneys, a dispute resolution process was underway with attorneys representing Burt Hill's insurance carriers. Currently, negotiations are underway to try to resolve the matter without having to resort to a formal judicial process.

(5) <u>Next Meeting Date</u>

The next meeting of the Committee is scheduled for **Wednesday**, **February 22**, **2012 at 11:45 A.M** in the Isadore A. Shrager Boardroom, M2-1.

TRH/Im bac\0112mins.docx